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AYLESBURY VALE DISTRICT COUNCIL

Democratic Services

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30 June 2016



FINANCE AND SERVICES SCRUTINY COMMITTEE

A meeting of the Finance and Services Scrutiny Committee will be held at **6.30 pm** on **Monday 11 July 2016** in **The Olympic Room**, **Aylesbury Vale District Council**, **The Gateway**, **Gatehouse Road**, **Aylesbury**, **HP19 8FF**, when your attendance is requested.

Membership: Councillor M Rand (Chairman); Councillors B Chapple OBE (Vice-Chairman), J Bloom, J Chilver, B Everitt, A Huxley, S Lambert, E Sims, M Smith, M Stamp and M Winn

NOTE: Please bring your copy of the Quarterly Finance Digest – March 2016 (pink cover) to the meeting (Agenda Item no. 11 refers)

Contact Officer for meeting arrangements: Craig Saunders; csaunders@aylesburyvaledc.gov.uk;

AGENDA

1. APOLOGIES

2. TEMPORARY CHANGES TO MEMBERSHIP

Any changes will be reported at the meeting.

3. MINUTES (Pages 3 - 10)

To approve as correct records the Minutes of the meetings held on 17 December, 2015 and 18 May, 2016, copies attached as appendices.

4. DECLARATION OF INTEREST

Members to declare any interests.

5. LEISURE MANAGEMENT CONTRACT - UPDATE (Pages 11 - 20)

To consider the report attached as an appendix.

Contact Officer: Paul Marston-Weston (01296) 585116

6. GRANTS REVIEW (Pages 21 - 30)

To consider the report attached as an appendix.

Contact Officer: Jan Roffe (01296) 585186



7. RESILIENCE STRATEGY (Pages 31 - 48)

To consider the report attached as an appendix.

Contact Officer: David Thomas (01296) 585158

8. AYLESBURY VALE BROADBAND (AVB) - DIRECTORS (Pages 49 - 52)

To consider the report attached as an appendix.

Contact Officer: Evelyn Kaluza (01296) 585549

9. NOVAE CONSULTING UPDATE (Pages 53 - 56)

To consider the report attached as an appendix.

Contact Officer: Evelyn Kaluza (01296) 585549

10. FINANCIAL REGULATIONS (Pages 57 - 154)

To consider the report attached as an appendix.

Contact Officer: Andy Barton (01296) 585430

11. QUARTERLY FINANCE DIGEST (Pages 155 - 158)

To consider the report attached as an appendix.

Contact Officer: Tony Skeggs (01296) 585273

12. WORK PROGRAMME

To consider the future work programme. Meetings are scheduled as follows:-

- 4 October 2016 (Business Rates assistance to local businesses)
- 1 December 2016 (Budget scrutiny, Public Sector Equality Duty)
- 9 January 2017 (Further budget scrutiny, if required)
- 6 February 2017 (No items as yet)

Contact Officer: Craig Saunders (01296) 585043

Public Document Pack Agenda Item 3

FINANCE AND SERVICES SCRUTINY COMMITTEE

17 DECEMBER 2015

PRESENT: Councillor M Rand (Chairman); Councillors B Chapple OBE (Vice-Chairman), B Adams, J Chilver, B Everitt, P Irwin, S Lambert, N Lewis and C Poll.

IN ATTENDANCE: Councillor H Mordue

APOLOGIES: Councillors J Bloom, A Huxley, E Sims, M Smith, M Stamp and M Winn.

1. MINUTES

RESOLVED -

That the minutes of the meeting held on 16 November 2015 be confirmed as a correct record.

2. PUBLIC SECTOR EQUALITY DUTY

Section 149 of the Equality Act 2010, the Public Sector Equality Duty (PSED), came into force on 5 April 2011. The objective behind the duty was to ensure that consideration of equality issues formed part of the routine, day-to-day decision making and operational delivery of public authorities. In summary, it required that the District Council, in the exercise of its functions, had due regard to the need to:

- eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Equality Act.
- advance equality of opportunity between people who share a relevant protected characteristic and those who do not by:
 - Removing or minimising disadvantage that people in the protected groups suffer because its connected to that protected characteristic
 - Take steps to meet the needs of people from the protected groups where these differ to those of other people
 - Encourage participation from protected groups in public life or other activity where their participation is disproportionately low
- foster good relations between persons who share a relevant protected characteristic and those who do not by:
 - Tackling prejudice
 - Promoting understanding

The protected characteristics were age, disability, gender reassignment, marriage or civil partnership, pregnancy and maternity status, race, religion or belief, sex, sexual orientation.

Following the introduction of the Equalities Act 2010 (Specific Duties) Regulations 2011, the Council had published a statement in 2012 on how the Council was meeting the Public Sector Equality Duty. The regulations were designed to ensure that public bodies were transparent about their compliance with the Equality Duty. And, by publishing information about their equality performance and objectives, public bodies would be accountable to the people and communities they served.

The Committee received a report which provided an assessment of the Council's performance against the Public Sector Equality Duty and which had been updated in light of the Council's performance assessment for 2014-2015. The information would be considered by Cabinet in January 2016, with a view to publishing an updated Public Sector Equality Duty statement on how AVDC was continuing to meet its statutory duty.

Appendix 1 to the Committee report detailed a performance assessment that had been undertaken of AVDC for 2014-2015 to demonstrate compliance with the general Equality Duty. The Council's equality objectives had also refreshed, in consultation with the Equalities Steering Group, and these were provided at Appendix 2. Members referred to the report and both appendices whilst considering this matter.

Members commented that while the Committee report included information on equality performance and objectives relating to Council staff and residents/customers, there was no mention of the duty or objectives that the Council had relating to equality duties towards Councillors.

Members sought further information and were advised:-

- (i) that they could be provided with information on any instances of bullying that had been reported within the Council.
- (ii) that the Equalities Steering Group had spoken with AVDC's Communities team as part of refreshing the equality objectives.

RESOLVED -

- (1) That the Cabinet Member for Leisure, Communities and Civic Amenities be asked to take into account the Committee's comments regarding the Council's equalities duties to Councillors in finalising the Public Sector Equality Duty Statement for 2016 and the Equalities Objectives for 2016-2020, that would be submitted to Cabinet in January 2016.
- (2) That AVDC's Equality Report and performance for 2014-2015 be noted.

3. BUDGET PLANNING 2016/17 AND BEYOND (INITIAL PROPOSALS)

At the November meeting, the Scrutiny Committee received a copy of the budget report submitted to Cabinet on 10 November 2015, and that set out the high level issues facing the Council when developing the budget proposals for 2016/17. This explained the significant difficulty created by a variety of high value factors including retained business rates, further reductions in Government grant and the New Homes Bonus.

The comments made by scrutiny were reported back to Cabinet and the Cabinet Member for Finance, Resources and Compliance, for consideration in putting together the initial set of budget proposals for 2016/17.

The Scrutiny Committee received a report that had been submitted to Cabinet on 15 December 2015 and that detailed Cabinet's initial budget proposals for 2016/17 together with the updated Medium Term Financial Plan. The key proposals were:-

- to take into budget planning the £1.953m of realised savings of this sum, £1.4m was attributed to service redesign, restructuring, new income generation or service cessation delivered as part of work undertaken under the umbrella of the new business model.
- to increase Council Tax by an annual amount equal to £2.71 for a Band D property, equivalent a 1.99% increase from 1 April 2016.
- to agree to use or contribute to balances any difference created within the budget arising from the Government's grant settlement figures being different than that assumed within the Cabinet report.

- to agree the revised list of Fees and Charges attached as Appendix E to the Cabinet report.
- to keep the Band D Special Expenses charge at the same level for 2016/17.
- to recommend to Council that a sum of £600,000 be ringfenced from General Working Balances to fund the AVDC change programme, along with a delegation to the Cabinet Member for Finance, Resources and Compliance to approve a budgetary framework and allocations out of this sum.

The Cabinet report divided the main elements of budget planning between pressures, savings, Government Grant, Business Rates and proposals for Council tax. The expected pressures were identified in the MTFP. A number of new spending pressures had arisen, primarily associated with waste disposal, with total service based pressures amounting to £2.227m of which £559,000 represented a general provision for inflation and pay.

The Government Grant that the Council would receive for 2016/17 had been announced on 17 December and was £23,000 less than the expected reduction of £1.087m for 2016/17 that had been assumed in the MTFP. Unexpectedly, the Government had also offered 4 year settlements to those councils that wanted them, covering the whole of this Parliamentary term. However, this came with conditions so Officers would be looking at this over the coming weeks to assess the impact that this might have on the Council.

The most difficult areas of the budget proposals to accurately predict was on retained business rates, which meant that informed assumptions had to be made regarding business rate growth and potential reductions through appeals. It was believed that an adequate appeals reserve had been established and, in light of this, it was considered that £476,000 of business rate gain could be safely taken into the budget planning proposals.

However, it would be important for the Council to avoid over relying on business rate growth until the Government's intention on the future split of resources between the different tiers of local government became clearer. The government had announced that it would be consulting on this in due course. In light of these concerns, it had been proposed that any gains or losses achieved in the year would be managed through the Business Rate Equalisation Reserve, which would continue to be monitored and reviewed annually as part of the budget planning process.

The budgetary projection included the extension to various rate reliefs (notably Small Business Rates Relief) through 2015/16 and 2016/17 announced in the Chancellor's Spending Review statement. This would reduce the amount of rates collectable with the Government compensating the Council based upon the amount of actual Relief given. The impact of this on the Council was assumed to be revenue neutral.

The Council had submitted a business rate pooling application to the Government for 2016/17, even though the Government had never actually formally invited any proposals. Unexpectedly, the Council had been informed by Government this week that the application had been successful. The relative merits of this would be assessed and included in the final budget report to Cabinet in January.

The Cabinet report also contained information on:-

 Investments / Net Borrowings – the Council had been using its cash balances over the past few years in lieu of long term borrowing. The Interest Rate Equalisation Reserve had been also been used for a number of years to smooth budget pressures, however, further ongoing use of the Reserve was now unsustainable and would need to be curtailed.

- New Homes Bonus in accordance with the NHB policy, a further adjustment would be made and paid to AVDC in 2016/17, being the 6th and final adjustment. In total, AVDC would receive £8.272m NHB for 2016/17. It was likely that NHB paid to AVDC in future years would then reduce as the Chancellor had announced in the Spending Review that government would be consulting on reforms including reducing the length of payments from 6 years to 4 years and reviewing the split in the funding between the tiers of local government.
- Council Tax Base (Discounts, Exemptions and the Reduction Scheme) it was estimated that the combined financial impact of schemes and exemptions introduced over the last few years would increase the amount of Council Tax collectable by £205,500 in 2016/17. The Spending Review had announced that the proposed changes to working tax credits would not proceed, however, it was likely that changes to be brought in through welfare reform would necessitate a full review of the Local Scheme to better inform decision making for 2017/18.
- Aylesbury Vale Estates a Business Plan for the forthcoming year would be agreed in the New Year, with the dividend payments forecast to be in line with expectations.
- Council Tax the cost of providing services to residents in 2015/16 had been £229.43 per household (funded by government grant support £93.08, Council Tax £136.35). Since the government's austerity programme had begun there had been a reduction in grant support equal to £105 per property annually, with a further reduction of £17.68 in 2016/17 to £75.40 per property. As such, the report recommended that Council tax be increased by 1.99% om 2016/17, i.e. just below the threshold limit of 2% that would trigger a Council Tax referendum.
- Reserves there had been an increase in the level of reserves held which was
 principally due to NHB monies received on the back of the significant housing
 growth in the Vale and the difficulty in delivering infrastructure schemes in a
 short timeframe. The vast majority of reserves were held for legitimate reasons,
 with overall balances forecast to dip significantly over the next 2 years as further
 budget pressures materialised and the earmarked infrastructure schemes were
 delivered.
- Review of Fees and Charges last year, Cabinet had re-introduced an annual review of all the Council's fees and charges as part of the budget setting process. This had been continued for 2016/17 and a review of the charges for 2016/17 was included as Appendix F to the Cabinet report. Most charges had been held or increased by less than 2%, with the only exceptions being leisure pitch fees at Bedgrove and Meadowcroft, the introduction of new pre-application advice tariffs in planning, and some miscellaneous licensing fees and charges (licences relating to animals and for sex establishments).

Environmental Health had also responded to new legislative requirements and duties placed on local housing authorities around the Smoke and Carbon Monoxide Alarm (England) Regulations 2015 which came into force on the 1st October 2015. This included a recommendation to impose the maximum allowable fine of £5,000 where private sector landlords had not responded to a remedial notice requiring them to install smoke and carbon monoxide alarms (where appropriate) in their rental properties.

- Balances current projections indicated that working balances would end 2015/16 at around £4m after appropriations for specific projects. This was significantly above the assessed minimum level of £2.5m. These excess balances would provide the Council with opportunities to offset the upfront costs of further change initiatives such as Right Here, Right Now project that had been funded last year.
- Commercial AVDC information was provided on the commercial AVDC programme and changes proposed to the way in which Officer staffing was structured and organised. In particular, there would be a move into a more generic approach to fulfilling customer demands that would require a much more commercial approach and understanding of Council business and set AVDC on a new footing to deal with the future challenges ahead.

It was recommended that £600,000 of the Council's General Fund working balances be ringfenced specifically to invest in and resource this sustainability / change programme properly.

- MTFP 2017/18 and after the core assumptions used in the MTFP had been set out in the report to Cabinet in November 2015, and an overview of this was again included to assist Members in their deliberations.
- Special Expenses it was recommended that the Special Expenses budget for Aylesbury Town remain frozen at its current level for 2016/17.

The draft budget and proposals under development were attached as appendices to the Cabinet report as follows:-

- Appendix A2 Summary of Changes.
- Appendix B Budget Proposals 2016/17 to 2020/21 (General Fund Revenue Balances).
- Appendix C Savings, Efficiencies and Income as part of 2016/17 budget planning.
- Appendix D Budget pressures identified in 2016/17 budget planning.
- Appendix E Fees and Charges schedule.
- Appendix F Aylesbury Special Expenses Summary Budget 2016/17

Members referred to the Cabinet report, updated information and appendices whilst considering this matter. They requested further information and were informed:-

- (i) that the Government had made a commitment to provide central funding allocations for each year of the Spending Review period for Councils that published an efficiency plan. It would be important for the Council to assess what was involved in efficiency plans before responding to the offer.
- (ii) that working on the business rates pooling would offer the Bucks local authorities opportunities to test and improve partnership working.
- (iii) that the Government had established a compensatory mechanisms for its changes to the Business Rates system, with it estimated that the impact on the Council would be revenue neutral. However, it was always possible that for there would be changes to the distribution of business rates between tiers of local government, particularly in view of the Government's stated wish to provide additional resources to authorities who supported adult social care.

- (iv) that the Aylesbury Special Expenses related to services that AVDC provided in the Aylesbury Town area. Work was progressing to develop this budget and initial indications from a review of costs and charges was that it should remain frozen at its current level for 2016/17.
 - Members were also informed that any increase in Aylesbury Special Expenses was taken into consideration in calculating the overall increase in Council Tax.
- (v) that AVDC had provided Town and Parish Councils with software that would allow them to consider issues such as localised Council Tax discounts in calculating their precept requirement for 2016/17.
- (vi) that, as already detailed, section 14 of the Cabinet report detailed information on Council tax, and explained that Government support in 2016/17 (through the grant settlement) to provide services to residents would further reduce from £93.08 to £75.40 per property. Without action by the Council such as generating further efficiencies and additional income then it would not be possible to deliver services in future years that residents expected.

RESOLVED -

That the scrutiny committee was supportive of Cabinet's initial set of budget proposals for 2016/17 together with the Medium Term Financial Plan, as detailed in the report to Cabinet on 15 December 2015.

4. WORK PROGRAMME

The next meetings of the scrutiny committee would be held on 8 February 2016 and 5 April 2016.

As there were no agenda items scheduled for these meetings, Members were asked to contact the Chairman and/or Democratic Services with suitable suggestions for the future work programme.

FINANCE AND SERVICES SCRUTINY COMMITTEE

18 MAY 2016

PRESENT: Councillors J Bloom, B Chapple OBE, B Everitt, A Huxley, M Rand, E Sims, M Smith and M Winn.

APOLOGIES: Councillors J Chilver, S Lambert and M Stamp.

1. ELECTION OF CHAIRMAN

RESOLVED -

That Councillor Rand be elected Chairman of the Committee for the ensuing year.

2. APPOINTMENT OF VICE-CHAIRMAN

RESOLVED -

That Councillor B Chapple OBE be appointed Vice-Chairman of the Committee for the ensuing year.



LEISURE MANAGEMENT CONTRACT – REVIEW 2015/16

1 Purpose

- 1.1 To update the Committee concerning the key outcomes and outputs achieved by the Leisure Management Contract in 2015/16 and to highlight key performance information.
- 1.2 To provide an overview of the key suggested actions for 2016/17. Comments received will be discussed with the Cabinet Member for Leisure, Communities and Civic Amenities ahead of changes being made to the planned proposals.
- 1.3 Duncan Jefford (Regional Director, Everyone Active), Mathew Nicholson (Area Contract Manager, Everyone Active), Jodie Morris (Contract Manager, Everyone Active) and James Ewart (General Manager, Swan Pool and Leisure Centre, Everyone Active) will be attending the meeting to support the presentation of this item and answer questions.

2 Recommendations/for decision

The Finance and Services Scrutiny Committee are requested to:

- 2.1 Note the key outcomes and outputs achieved by the Leisure Management Contract in 2015/16,
- 2.2 Highlight any matters for further consideration by the Partnerships and Projects Manager in consultation with the Cabinet Member for Leisure, Communities and Civic Amenities.

3 Executive summary

- 3.1 Sports and Leisure Management (SLM) who operate under their brand name "Everyone Active" (EA) commenced the current leisure management contract on 1 April 2013 for 10 years with a mutual option to extend for a further 5 years. This report looks at Year 3 of the current contract.
- 3.2 EA were formed in 1987 and now manages approximately 150 centres around the UK on behalf of 35 Local Authorities and are a leading organisation in the leisure industry, receiving many accolades and awards over the years.
- 3.3 The current Leisure Management Contract realised betterment to AVDC of circa £620,000 per annum (index linked). £120,000 saving was achieved by no management fee being paid to the leisure centre operator as per the previous contract and £500,000 income was generated by EA paying the Council for the opportunity to manage the centres on AVDC's behalf. The management fee payable to the Council for the period 2015/16 was £508,800.
- 3.4 AVDC provides a monitoring role as part of the contract arrangements and conducts monthly monitoring by holding Contract performance meetings and inspections.
- 3.5 The regular performance meetings examine a range of performance indicators which include information similar to that contained within **Appendix A**.

- 3.6 The council undertook an extensive £2.7m modernisation project of Swan Pool and Leisure Centre between February 2015 and February 2016 which has delivered new and improved facilities and increased levels of customer satisfaction. The project was completed on time and within budget.
- 3.7 During the construction programme the centre remained open with only partial temporary closure of parts of the building. Obviously some inconvenience and disruption to customers was inevitable but this was kept to an absolute minimum.

4 Detailed information

4.1 The detailed performance information of the Aqua Vale Swimming and Fitness Centre and Swan Pool and leisure Centre is included in **Appendix A**The information included within this report provides the baseline for future reports and focuses around the Leisure Management Contract outcomes and outputs for 2015/16.

5 Financial considerations

5.1 There are no negative resource implications for AVDC resulting from the operational actions and recommendations highlighted within this report. EA will incur some relatively small additional costs. However the benefits gained will provide direction for further service development, customer satisfaction and enhance performance.

6 Reasons for Recommendation

6.1 The recommendations reflect the importance of this Contract and the need to ensure that continuous improvements in performance are secured for the benefit of residents and leisure centre customers across the Vale.

7 Resource implications

The key resource implications relate to officer time in relation to monitoring and managing the performance of contracts.

Contact Officer

Paul Marston- Weston, Partnership and Projects Manager telephone 01296 585116

Mike Carter, Leisure Facilities Technical Manager, telephone 01296 585205

Appendix A

1. Footfall

Facility	2014/15 (Yr2)	2015/16 (Yr3)	Year 2 Total	Year 3 Total
Aqua Vale	664,457	580,012	1,034,889	899,645
Swan Pool	390,432	319,633		

Comments;

2015/16 shows a reduced footfall as a result of a change in calculation methods. The previously inaccurate reporting was due to repeating swim scheme numbers. The revised calculations and figures are correct. In addition, the modernisation project at Swan Pool has reduced the usage/footfall throughout the year.

2. Overall Performance Summary

Description	Aqua Vale Yr 2	Aqua Vale Yr 3	Swan Pool Yr2	Swan Pool Yr3
Comments	64	34	79	51
Compliments	70	23	13	14
Complaints	151	90	120	81
Accidents- Staff	368	343	117	101
Accidents- Public	10	9	4	3
Accident rate per 10,000	6.15	5.81	3.45	3.12
RIDDOR- Public	6	1	0	1
RIDDOR – Staff	0	1	0	0
Incidents	1	0	0	0
Incidents involving ASB	1	0	0	0

Comments;

2015 has seen a year on year reduction in the number of complaints, accidents per 10,000 visits and RIDDOR reportable incidents at both Aqua Vale and Swan Pool.

3. Overall Comments, Compliments and Complaints Trends

	Aqua Vale	Totals	Swan Pool	Total
Comments	Improved programme	3	Improved programme	11
	Improved customer Info	2	Improved customer Info	10
	Improved facilities	4	Improved facilities	7
	Service suggestions	5	Service suggestions	4
	Request for specifics	18	Request for specifics	9
	Other	2	Other	8
Compliments	Staff	13	Staff	3
-	Facility as a whole	2	Facility as a whole	8
	Programme content	0	Programme content	0
	Value for money	1	Value for money	0
	Cleanliness	0	Cleanliness	1
	Specific Activities	0	Specific Activities	0
	Other	0	Other	2

	Aqua Vale	Totals	Swan Pool	Totals
Complaints	Premises /	1	Premises /	2
	Parking		Parking	
	Equipment	12	Equipment	3
	defects		defects	
	Pool water temp	14	Pool water temp	9
	/ air defects		/ air defects	
	Health and	0	Health and	2
	safety		safety	
	Customer	12	Customer	6
	care/service		care/service	
	Cleanliness /	13	Cleanliness /	11
	housekeeping		housekeeping	
	Lifeguarding /	2	Lifeguarding /	2
	supervision		supervision	
	Equipment	1	Equipment	2
	availability		availability	
	Availability of	0	Availability of	1
	consumables		consumables	
	Programme	20	Programme	11
	Specific	5	Specific	10
	Activities		Activities	
	Pricing	4	Pricing	5
	Other	6	Other	17
	Total	90	Total	81

4. User/ Non User Consultation Programme – April 2015 – March 2016

AV= Aqua Vale and SP = Swan Pool

Facility	Consultation	Led By	Date	Purpose/ Objective	Everyone Active	Completed/
AV & SP	type User Forum	Everyone Active	Quarterly	User Forums are a two way communication tool with customers of the centre to promote thoughts, provide feedback, advise of changes and announce future aspirations.	Representative EA Contracts Manager leads the meeting, with representation from AVDC	comments The User Forums are held every three months and are received in a positive manner. Minutes of the meeting are circulated to forum members, posted on internal notice boards and are available for any other customers should they want them.
AV & SP Page Av &	Swim Clubs	Everyone Active along side Aylesbury & District & Maxwell Swim Clubs	Meet to plan events and galas. Sometimes clubs also attend customer user forums	Communication	EA Contract Manager	Positive meeting to improve communications and planning.
(40)/ & SP2 (5)	Bucks School Swimming Forum	Everyone Active	Annually	Swimming Development	EA Swim manager	Identifies improvement opportunities for School swimming & participation in the Vale, and recruitment opportunities.
AV & SP	Outreach events to local businesses & organisations in the Vale	Everyone Active	Monthly	Encourage Health & Fitness and general awareness.	Everyone Active Aylesbury Membership and Fitness teams.	Positive with improved activity & patronage to sites
AV & SP	Review of fitness class programme	Everyone Active	Quarterly	Quality, usage & trend analysis	Contract Fitness Managers & Studio Co-ordinator	Plan any proposed changes to schedules
AV & SP	Site Cleaning Audit	Everyone Active	Quarterly	Review cleaning standards and create an action plan for improvement	Contract Manager	Actions completed prior to follow up visits
SP	Buckingham School	Everyone Active	Ad hoc	To maintain relationships between neighbouring parties	General Manager	On-going dialogue is maintained to keep positive relationships
SP	Buckingham Action Group	AVDC	Ad hoc during the project	To promote the Swan Pool capital project and opportunities for young adults in the community	General Manager	Opportunities where provided to comment on the project design, enhance partnership working and also offer work experience for unemployed young adults.

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SP	Clearly Speaking	AVDC	Ad hoc during the project	To promote the Swan Pool capital project and opportunities for the charitable organisation.	General Manager	The project enabled Managers, volunteers, parents, carers and children with learning disabilities to attend the project and see behind the scenes construction work in a safe environment.
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5. Quality Awards/Successes

Aylesbury Vale Leisure Management Contract

Both sites have worked hard implementing industry best practise to achieve accreditation in the ISO 14001 (Environmental Management) and ISO 18001 (Health & Safety Practice). The Aylesbury Contract was the first Everyone Active sites to go through the assessments. Year 3 Company accreditation has been successfully completed for both quality awards.

The National Swimathon Annual Fund Raising Event – April 2016. The events at both centres have raised in excess of £1,271 for the Anthony Nolan Charity. Secondly, the Aspire 'Swim the Channel Challenge' event also raised £145.

Plan to raise the profile of the Aylesbury Contract in 2016/17 through corporate and outreach presence in the community. Relationships have been established with several local businesses such as car garages, florists and the local prison where Everyone Active are able to offer reduced memberships to encourage physical activity amongst the workforce.

Both sites are formulating a localised outreach plan to target large scale events, school fetes, county shows, markets and shopping centres. The aim of this presence is to raise the overall profile of Everyone Active within the wider community.

Sports Development: Working in conjunction with LEAP, funding has been secured to deliver Walking Football sessions, ladies gym sessions, ladies only swimming lessons and additional group exercise classes.

Everyone Active get regular news stories into the press where possible,

Aqua Vale

Working with local partners to assist and encourage participation by local residents and hard to reach groups. As a result Everyone Active has provided free of charge access to local adults with disabilities and special needs. Providing facilities for dance & movement classes, NHS physiotherapy sessions and swimming for young parents and babies.

Providing facilities free of charge to the NHS physiotherapy department / stop smoking / Special Needs Dance Groups to encourage activity & where possible to encourage participants to get back into mainstream exercise.

Aqua Vale holds regular Charity Spinathons and Group Exercise Classes raising money for good causes such as Sports Relief, Oxfam, PACE & the Florence Nightingale Hospice.

The Anthony Nolan Trust has been nominated as an EA adopted charity with numerous charity events taking place over the year, which included rowing the length of the Thames and cycle rides.

Usage of the 3G pitches continues to grow and has become a valued and popular facility.

Aqua Vale provides meeting facilities free of charge for a local resident group Annual General Meeting.

Throughout the year Aqua Vale sends out free family swim vouchers for local schools, groups & charities for fetes & raffles. These are particularly numerous around the time of Christmas & Summer Fetes.

Swan Pool

Fit for Sport kids camps launched in February 2016 with 40 children attending the taster session. The first course was successfully run throughout the Easter holidays.

Providing facilities free of charge to the NHS stop smoking groups & Slips, Trips & Falls.

Swan Pool Rotary Swimathon March 2016. Everyone Active offered the main pool supervision free of charge from 12pm onwards for the Rotary Club to host their annual Swimathon. This is the 4th year that

this event has been held at Swan Pool and the success of this event has grown every year.

Apprentice and in-house training programmes: 2 x swimming teacher apprentices taken on board during 2015 and are now part time swimming instructors at Swan Pool. 3 x Fitness Motivator Apprentices are now qualified at NVQ Level 3 and currently deliver personal training to customers. 4 x in house training for Group Exercise instructors to deliver indoor cycling classes in our new multi-purpose area. 2 x full time operations apprentices have successfully completed the training and are now in full time employment at Swan Pool.

Modernisation Project: Phase 1 - the redevelopment at Swan Pool commenced in February 2015. The purpose built crèche facility opened on June 8 2015. Phase 2 - Everyone Active relocated part of the gym into one of the squash courts during the refurbishment to maintain the gym to a high standard of equipment whilst the main gym facility was being built. The newly increased gym facility (from 30 to 60 stations) opened on Saturday 30 August 2015. Phase 3 - the new dry side changing village opened on the 1st September. Phase 4 - the new wetside changing village including family change and sauna opened on 23rd December, as did the new reception and pool viewing area. The new climbing facility "RockBox" opened as part of the official opening event held on Saturday 6th February 2016. The image below was taken at the event.



Talented Athlete Programme: 6 athletes are part of this programme and based from Swan Pool. Everyone Active has upgraded them to full complimentary memberships for athletes in sports such as badminton, skiing and triathlon based in Buckingham.

Open Day, 6 February 2015: Formal Open Day to invite all stake holders and customers to site to showcase new facilities to the wider audience. This day included free squash coaching, swim lesson assessments, rock climbing taster sessions and all casual users used the centre free of charge. EA gave a complimentary Family Annual membership to the 1000th customer through the door on the day.

Introduction of Junior Squash Coaching: working in partnership with Buckingham Squash Club, Everyone Active are looking to provide grass roots squash coaching for juniors at weekends and after school. There are currently approximately 40 children taking part every week, over four sessions. Swan Pool plans to host it's first competitive junior squash fun day early next year.

Positive customer feedback: customers were extremely positive throughout the capital project and following it's completion in January 2016. Some examples of the verbal and written comments received are as follows:

1 – 'Really impressed with how smooth the whole project has run and how well we have been communicated with by staff, thank you!' received from Squash Club Member.

- 2 'Love the new gym changing area, especially the upgraded showers.' Received from a gym member.
- 3 'Soft seating overlooking the deep end of the pool is a really nice touch.' Maxwell Swim Club swimmers parent.

6. Memberships						
Membership Sales	Centre	End of Year Actual	End of Year Target	Swim Scheme End of Year Actual	Swim Scheme End of year Target	
	Aqua Vale	2577	2807	1415	1328	
	Swan Pool	1567	1644	1085	1222	

Comments-

Membership targets were not achieved at Aqua Vale due to staffing changes/vacancies within the in-house sales team.

The forecast membership targets for 2015/16 were estimated prior to the financial year start however the capital project commenced slightly later than expected. The later project start date had an impact on the scheduled membership sales, due to the centre partly being a construction site. Swan Pool has now exceeded the 1600 membership base and has over 1100 swimmers on the swimming lesson programme, enjoying the facilitates each week.

7. Investments Items – 2015/16					
Centre	Description	Value	Source		
Aqua Vale	Replace plant actuators - £5,000	£5,000	Everyone Active		
	Coil for Absorption chiller - £4,500	£4,500	Everyone Active		
Swan Pool	Capital modernisation of the leisure centre	£2.7m	AVDC and Sport England		
	Refurbishment/replacement of fitness equipment	£52,304	Everyone Active		
	Refurbishment of Reception and changing rooms	£9,030	Everyone Active		
	Watt Bikes	£4,054	Everyone Active		
	Refurbishment of squash courts	£4,525	Everyone Active		
	Table tennis table	£500	Everyone Active		
	AWP Equipment replacement £4,500 Everyone				
Total Value		£2,784,413			

Centre	Description	Value	Source	
Aqua Vale	Inflatable	£ 4,000	Everyone Active	
	Refurbishment of wetside toilet facilities	£50,000	AVDC S106 contributions	
	LED pool lighting	£28,000	Everyone Active	
	Replacement of competition pool spectator seating	£30,000	Everyone Active	
Swan Pool	LED pool lighting	£15,000	Everyone Active	
	Variable Speed Drives on the AHU's	£3,500	Everyone Active	
	Pool Cover	£10,000	Everyone Active	
	Full site panic alarm system Page 19	£ 5,000	Everyone Active	

Total Value	£145,500	

Agenda Item 6

Finance and Services Scrutiny Committee 11 July 2016

REVIEW OF AVDC'S GRANTS PROGRAMME FOR THE VOLUNTARY AND COMMUNITY SECTOR FUNDING FROM APRIL 2017

1. Purpose

1.1 To allow the Finance and Services Scrutiny Committee to review and comment upon the proposed revisions to the council's voluntary and community sector (VCS) grants programme, as outlined in paragraph 6 of the attached report that will be submitted to Cabinet on 12 July 2016.

2. Recommendations / For Decision

- 2.1 Note the content of the attached report.
- 2.2 Make any relevant comments or suggestions with regards to the report that will be considered by Cabinet on 12 July 2016.

3. Supporting Information

- 3.1 Cabinet will be receiving a report (attached) on 12 July seeking approval for the proposed revisions to the council's voluntary and community sector (VCS) grants programme, as outlined in paragraph 6 of the Cabinet report.
- 3.2 The Cabinet report provides background information to the Council's grant funding programme to support voluntary and community sector organisations, which was last reviewed in 2009. In light of the information brought together during the review, the Informal Grant Panel has reviewed the eligibility criteria for the future allocation of funding
- 3.3 Appendix A also includes information on AVDC grant funding provided in 2016/2017.
- 3.4 Any comments / suggestions made by the Scrutiny Committee will be reported verbally at the Cabinet meeting on 12 July 2016.

4. Options Considered and Resource Implications

4.1 These are both detailed in the Cabinet report.

Contact Officer: Jan Roffe (01296) 585186

Background Documents: As detailed in the Cabinet report

REVIEW OF AVDC'S GRANTS PROGRAMME FOR THE VOLUNTARY AND COMMUNITY SECTOR FUNDING FROM APRIL 2017

Councillor Mrs Macpherson

Cabinet Member for Leisure, Communities and Civic Amenities

1 Purpose

To seek Cabinet approval for the proposed revisions to the council's voluntary and community sector (VCS) grants programme, as outlined in paragraph 6 of the report. The Finance and Services Scrutiny Committee will consider the recommendations at its meeting on 11th July, and any comments will be reported verbally at the Cabinet meeting.

2 Recommendation

1.1 That Cabinet approve the revisions to the council's voluntary and community sector grants programme, as outlined in paragraph 6 of the report, taking account of any comments from the Finance and Services Scrutiny Committee.

3. Executive Summary

- 3.1 The council has a long history of supporting the VCS and maintains positive working relationships with organisations providing services to our communities. We currently fund 16 organisations who hold service level agreements with the council. These organisations have been funded by the council for many years, and the grants programme is not currently open to new groups to apply.
- 3.2 The grants programme was last reviewed in 2009 and in light of the ongoing pressure on the council's budget, the changing pressures on the voluntary sector, and the recent introduction of the Vale Lottery, it was considered timely to re-evaluate the programme to ensure it remains fit for purpose, and that funding is allocated in line with the council's priorities and strategic needs, and against a backdrop of rising costs and reducing funding in the present economic climate.
- 3.3 There is a growing demand for advice services, such as those provided by Citizens' Advice, and for services which provide support for an aging population, services which support people with disabilities, and services which support the physical and mental wellbeing of young people. There is also a need for a mix of funding including short term project funds and longer term support costs.
- 3.4. The council's Informal Grants Panel has considered the background to the current grants framework, the current arrangements, and the issues facing the council and the voluntary and community sector. It has identified the need for a flexible grants programme and has made a number of recommendations to update the current grants programme.

4. Background

4.1 The council's grant funding programme to support voluntary and community sector organisations was last reviewed in 2009 and in light of the ongoing pressure on the council's budget, the changing pressures on the voluntary sector, and the recent introduction of the Vale Lottery, it was considered timely to re-evaluate the programme.

The Informal Grants Panel, which is established to consider grant applications and make recommendations to the Cabinet Member for Leisure, Communities and Civic Amenities, was asked to consider the current issues and make recommendations on a new approach to discretionary grant funding. Its remit was to ensure an open and transparent process, and that funding is allocated in line with the council's priorities and strategic needs and the most critical needs of the sector.

- 4.2 AVDC has a long history of supporting the VCS through funding, advice and information and recognising that the sector provides essential services for residents, particularly those who are vulnerable and disadvantaged. The council signed the original Buckinghamshire Compact in 2004 as a commitment to co-operative working with the VCS. The Compact is an agreement developed jointly between local public sector and voluntary and community sector organisations about how they will work together and sets out codes of practice including principles around funding processes¹:
- 4.3 The current programme provides grants through funding known as Service Level Agreements (SLAs) and is designed to support the core costs of the organisations it funds (e.g. management, admin and office costs, rent etc.). The council's support also provides important leverage, enabling the organisations to attract additional funding for project work or service provision. However, in light of the changes in demand and the proposed new priorities, the Panel recommended that the funding should be more flexible and support project costs as well as core costs.
- 4.4 The SLAs are long standing arrangements and, although there is an application process every three years, and ongoing monitoring, the organisations currently funded by the council have benefitted from consistent support over many years and have come to rely on the council's funding. The programme is not currently open to new organisations to apply for funding.
- 4.5 AVDC is an outcomes based funder and this means that we are particularly interested to know how each organisation has delivered its service(s) to address need and the specific differences the service and our funding is making to individuals and communities within the Vale. A Service Activity and Performance Schedule forms part of the SLA and we ask for 6-monthly monitoring reports against this framework, agreed with each of the individual organisations.

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¹ http://www<u>.communityimpactbucks.org.uk/pages/compact.html</u>

- 4.6 The monitoring arrangements for the SLAs are rigorous, and opportunities for improvements and efficiencies are regularly discussed and explored and as a result there have been changes to funding agreements over time.
- 4.7 Reviews of our grant funding arrangements and grants budget were undertaken in 2001/2 and 2008/9. The outcome of both reviews was to refocus the council's funding priorities, which subsequently led to a reduction in the grants budget. In addition, as a result of the service prioritisation exercise in 2009/10, the council's project funding budget was reduced over the 2 year period 2010/11–2011/12, and removed completely in 2012/13. This in turn has removed the flexibility of the grants programme to support project based costs, either for SLA holders, or other VCS organisations in the Vale. The grants budget for the SLA programme was £619,672 in 2009/10 and has reduced over the past 6 years to just under £400,000 in this current financial year.
- 4.8 In December 2012, because of the uncertainty at that time about possible reductions in the grants budget, it was agreed that only 2 year's funding could be confirmed for 2013-2015, with the option for AVDC to extend the agreement for a further year. In December 2014, based on the budget available and satisfactory monitoring returns, 15 organisations subsequently had their SLA extended at the previous level of funding for 2015/16. Two grant awarding bodies: Aylesbury Vale Arts Council (AVAC) and the Aylesbury Vale Sports and Activities Network (AVSPAN), held sufficient levels of reserves to meet local demand for the financial year and had their funding reduced.
- 4.9 Since 2013, the grants officer has worked closely with all SLA holders to encourage them to identify and pursue alternative fundraising options. To this end, a sustainability workshop was held in February 2014 and at monitoring meetings discussions have been held about the grants review and the possible funding reductions. Most organisations are therefore prepared for this eventuality, although some have come to rely on the council's funding and may not be viable without it.
- 4.10 In preparation for the review the Grants Officer has been liaising with the local infrastructure organisations such as Community Impact Bucks and Heart of Bucks (formerly Buckinghamshire Community Foundation) about the current and future issues facing the VCS in the district.

5 Current position

- 5.1 For a number of years the following broad list of themes and priorities have formed the basis of the criteria against which all grants to the VCS are assessed. These themes are based on the Sustainable Community Strategy for Aylesbury Vale 2009-2026 and were endorsed during a review of the grants framework in 2009:
 - Engaged communities where everyone feels able to participate and belong
 - People are supported and enabled to improve their life choices, skills and access to services.

- A strong and enabled local voluntary and community sector
- Strong communities where people feel safe
- Healthier people and more active communities
- 5.2 In November 2015, grant funding was agreed for 16 VCS organisations and lunch clubs, as at Appendix A, providing services across Aylesbury Vale. In light of the intention to review the grants programme, one year SLAs were agreed with each of the organisations.
- 5.3 In total, £393,730 of funding support was agreed. This funding will help to deliver more than £2 million worth of services, which make a signficant difference to individuals and our communities.
- 5.4 Almost 16,000 people benefit from the services provided by the SLA holders (this figure does not include the figures from organisations which measure 'interactions' (total visits), instead of the number of individuals, eg: Queen's Park Arts Centre and community centres).
- 5.5 Our current data (September 2015) shows that the SLA holders currently funded employ 215 members of staff and support approximately 750 volunteers, (181 volunteers sit on the various management committees and boards of trustees and there is some overlap). Assuming that each volunteer gives an average of only 1 hour per week, the collective value of volunteers to the SLAs is at least £519,000².
- 5.6 The grants programme currently supports three community organisations to manage community centres owned by the council Aylesbury Multicultural Centre, Quarrendon and Meadowcroft, and Haydon Hill. The principle of community managed centres has been supported by the council, and the grants help the organisations to meet the shortfall between income and expenditure on running costs. The arrangement is therefore somewhat different from other grants, which are given to community groups delivering community services. This review is an opportunity to address where future funding for these particular centres is managed.
- 5.7 The council currently contributes just under £22,000 from its grants budget to a countywide contract, which enables free infrastructure support services to be offered to all VCS organisations in Bucks, known as the Bucks Infrastructure Contract. These services result in a stronger and more resilient VCS. This is a tendered contract arrangement between the district councils in Buckinghamshire, the County Council and the provider, and is a very different arrangement from the SLAs funded from the grants programme.
- 5.8 In the current decision making process for the grants framework the relevant Cabinet Member makes a decision based upon the recommendations of the Informal Grants Panel. The make-up of the Panel reflects the political proportionality of the council. The recommendations of the Panel are not

https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours

² Using average hourly earnings rate of £13.31 - Office of National Statistics Annual Survey of Hours and Earnings UK.

binding upon the Cabinet Member and may be over-turned, although the necessity for this is rare. Once the Cabinet Member's decision is confirmed, it is subject to the council's Scrutiny process.

- 5.9 We use a scoring system and application form which will need to be revised to reflect the new criteria, i.e. the requirement for organisations to provide information about which priority their service meets and how; strong evidence of need; who the beneficiaries will be; the intended outcomes of the services provided and the robustness of the organisation, both financially and in its governance.
- 5.10 With the ongoing pressures on its budget, the council has recently launched the Vale Lottery, which provides voluntary and community sector organisations with another opportunity to raise funds. At the time of this report, £21,902 has been raised for good causes with projected annualised funds of £60,290. 12 of the 16 current SLA holders have signed up to the Vale Lottery and have raised just over £4,000 between them. In addition, the Vale Lottery Community Fund has raised £15,678 and is designed to subsidise the available grants budget. There is currently no separate method for AVDC to distribute the money raised by the Lottery.
- 5.11 The issues currently facing the VCS are outlined in the *Buckinghamshire Voluntary and Charity Sector Report* (October 2015)³, commissioned by Community Impact Bucks. In addition the Buckinghamshire Health and Wellbeing Strategy,⁴ Buckinghamshire's Joint Strategic Needs Assessment⁵ and the Prevention Matters programme⁶ all help to outline the issues facing the community and service providers and were used by the Informal Grants Panel to inform their recommendations.
- 5.12 Within Buckinghamshire an estimated 31,600 adults have a moderate or serious physical disability and this figure is projected to rise. The numbers of people aged 85+ is projected to increase by 84% between 2011 and 2025. The Buckinghamshire Voluntary and Charity Sector Report highlights the ageing population in Buckinghamshire, and the growing demand for services for older people, particularly those that support people with dementia and that help prevent loneliness and isolation. The report also raises awareness of the rise in mental health issues facing vulnerable and at risk young people and that additional resources will be needed to manage this demand. These themes are echoed by the Buckinghamshire Health and Wellbeing Strategy and the Prevention Matters programme.

6. Recommendations of the Informal Grants Panel

In light of the information provided above, the Informal Grants Panel's recommendations for the VCS grants programme are:

⁵ http://www.buckscc.gov.uk/media/1174701/JSNA-Exec-Summary.pdf

³ http://www.communityimpactbucks.org.uk/data/files/VC_Sector_Report_Final_October_2015_HL.pdf

⁴ http://www.buckscc.gov.uk/media/886593/JHW-strategy.pdf

⁶ http://www.buckscc.gov.uk/social-care/care-for-adults/prevention-matters/

⁷ http://www.buckscc.gov.uk/media/1174701/JSNA-Exec-Summary.pdf

- 6.1 That the criteria should move away from the very broad themes based on the Sustainable Community Strategy, and focus on priority areas which target the services in greatest demand for vulnerable and disadvantaged residents. Applications should therefore be invited from organisations who can demonstrate that their services prevent or support one of the following priorities across the district.
 - Services for older people (particularly those that support dementia sufferers and help prevent loneliness and isolation).
 - Services supporting the emotional and mental development and wellbeing of young people (particularly those aged 13 – 19 and up to 25 with disabilities who are vulnerable or at risk).
 - Services for people with disabilities (learning, sensory and physical)

Priority should be given to services for which there has been an increasing demand; services that will provide the most impact for the council's investment; and services whose outcomes contribute the most to the council's corporate priorities, assessed by the Panel as part of the application and scoring process.

- 6.2 That the allocation of the funding should be more flexible and support project costs, as well as the core costs of a few organisations providing key advice services that strongly align with the council's strategic needs. Examples include Citizens' Advice who provide free and independent advice on a range of issues, including debt and welfare benefits, housing, employment, immigration and nationality and Aylesbury Women's Aid, who provide advice and support services to women living with domestic violence.
- 6.3 That no prescribed limits be set for the amount of funding to be allocated for core funding under a Funding Agreement. This should remain flexible within the grants budget available, and the Panel's funding recommendation should be dependent upon the strength of the applications received and the amount of funding requested.
- 6.4 That multi-year funding (3-5 years) be awarded under a Funding Agreement to support core costs. This would give VCS organisations some financial security and stability to focus on service provision and provide greater leverage to attract additional funding for project work or enhanced service provision.
- That a percentage reduction be built in across the duration of any multi-year agreement, and there would be no expectation to repeat fund.
- 6.6 That a project grant funding stream should be introduced and awarded on an annual basis and that these should be one-off grants of up to 50% of project costs and a maximum of £20,000. Organisations will only be able to submit one application at a time and the Council will not repeat fund the same project.
- 6.7 That AVDC grant funding should not be used to alleviate funding pressures in other statutory areas.

- 6.8 That the eligibility criteria should include a limit on the amount of reserves held by an applicant, in line with the Charity Commission's advice. It is suggested that an organisation holding more than a year's unrestricted reserves would not be eligible to apply (unless the trustees are able to explain and justify the reserves held).
- 6.9 That applications must be supported by a business plan and financial forecast for the duration of any core funding application or a comprehensive project plan for project grant applications.
- 6.10 That the budget for the three community associations currently supported by the grants programme be "lifted out" of the grants programme and transferred to the Commercial AVDC team, to be administered by the Community Leisure Manager, responsible for the AVDC managed centres. Also that the future funding decision be delegated to a senior manager in consultation with the Cabinet Member.
- 6.11 That the budget for the Infrastructure Contract is "lifted out" of the grants programme and the decision delegated to a senior manager in consultation with the Cabinet Member.
- 6.12 That the current decision making process remains in place whereby the Cabinet Member makes the decision about funding based on the recommendations of the Informal Grants Panel.
- 6.13 That the grants officer update the application form, scoring criteria, and other documentation, in consultation with the Cabinet Member.
- 6.14 That the grants officer should inform the VCS organisations currently supported of the likely changes to the grant funding model and confirm the changes as soon as the decision is made by Cabinet in July. This meets the requirements of the Buckinghamshire Compact to give at least 12 weeks notice of changes to the grants programme and level of funding. Also, that the revised grants programme be publicised on the website, through the appropriate media and by contacting organisations on the Council's VCS database.
- 6.15 That monitoring should continue on a six-monthly basis for those organisations in receipt of core funding and that the grants officer should continue to carry out an annual review meeting with each of the organisations funded. For one year project grants, monitoring should be completed at the end of the funding agreement.

7. Options considered

The Panel considered whether or not to provide any grant support; to continue with the current grants programme or to review it.

8. Reasons for recommendations

To introduce a set of clearly defined priorities for funding from April 2017 onwards that are open and transparent and align with the council's current vision and strategic needs and the identified needs within the community.

9. Resource implications

There are no additional resource implications as a result of the recommendations within this report. The recommendation is that the total level of grant funding for 2017/18 be met within the existing grants budget and the money raised through the Vale Lottery Community Fund. Subsequent reductions are anticipated.

Contact Officer Jan Roffe 585186

Notes of the Informal Grants Panel meeting (14th April '16)

Background Buckinghamshire Health & Wellbeing Strategy

Documents Buckinghamshire Voluntary and Charity Sector Report (Oct '15)

Buckinghamshire Joint Strategic Needs Assessment

	Name of organisation	AVDC grant funding 16/17	Services provided Appendix A
	BUDGET	400,000	
	Advice Services		
1	Aylesbury & District Citizens Advice	£83,700	Free, impartial and confidential advice on debt, welfare benefits, housing, employment and immigration for people in greatest need. It is expected
2	Buckingham, Winslow & District Citizens Advice	£69,634	that the two centres will merge and submit a joint application for funding in 2017 but as yet we don't know what impact that will have on any grant application.
5	Relate (Mid-Thames & Buckinghamshire)	£12,543	Counselling and psychotherapy services for couples, individuals, (irrespective of protected characteristics) and families dealing with relationship breakdown.
4	Aylesbury Women's Aid	£26,217	AVDC funding funds the Outreach Service, that helps protect women living with domestic violence who are unable to escape their homes.
5	Aylesbury Vale Rape Crisis	£8,927	Information, advice and counselling services for victims of rape and sexual violence.
	Services for older people & those with disabilities		
6	Age UK, Buckinghamshire	£10,496	Information & Advice service, Welfare Benefits advice, telephone advocacy, and befriending for older people aged 60 and over.
7	Lunch clubs	£2,000	The provision of hot, healthy meals in a social setting for older people in Aylesbury Vale.
	Services for young people & those with disabilities		
•		040.400	Core funding for a drop in centre/coffee bar for young people who are at risk providing a safe place to meet, a hot meal and access to free 1:1
8	Youth Concern	£16,100	counselling and information, advice and support on a range of issues including drugs and alcohol, poverty and homelessness, family breakdown, young parenthood, bereavement and domestic violence.
9	Aylesbury Youth Action	£11,016	Core funding to provide young people aged 14-25 with positive opportunities to participate in voluntary activities for the benefit of the local community, to develop skills to improve life choices.
	Play Services		
10	Bucks Play Association	£35,000	Fully inclusive play opportunities for children aged 5-12 through holiday play schemes, with high ratio of 1:1 for SEN children. Supports AVDC Leisure to deliver Play around the Parishes by providing staff and equipment for an agreed number of days.
11	Southcourt & Walton Court Project	£12,696	Affordable play opportunities for children living in an area of high social and economic deprivation.
	Music, Arts & Sport		
12	Queens Park Arts Centre	£30,600	Core funding to support the day to day operation of the QPAC to facilitate affordable and accessible creative arts for the community and theatre, music and dance performance opportunities.
13	Aylesbury Vale Arts Council	£13,500	The Council's grant is used to support local arts, music & dance organisations and events in the district and to promote an appreciation of the arts and the development of artistic projects.
14	Aylesbury Vale Sports & Physical Activity Network	£1,500	The provision of small bursaries for talented athletes and sports coaches in Aylesbury Vale competing at a regional level or above.
	Community Centres		
15	Haydon Hill	£9,762	
16	Quarrendon & Meadowcroft	£18,269	Core funding to support running costs, including salaries.
17	Aylesbury Vale Multicultural Centre	£10,000	
	Other funding		
18	Bucks Infrastructure Contract	£21,770	District Councils countywide fund Community Impact Bucks to provide information, advice, training and development for the VCS.
	Total	£393,730	

Agenda Item 7

Finance and Services Scrutiny Committee 11 July 2016

RESILIENCE STRATEGY 2016-2020

1 Purpose

1.1 To allow Finance and Services Scrutiny Committee to review and comment upon the 2016- 20 Resilience Strategy prior to consideration by Cabinet to enable AVDC to fulfil its Statutory Duties under the Civil Contingencies Act 2004.

2 Recommendations/for decision

- 2.1 Note the content of the report contained in the Annex
- 2.2 Make any relevant comments or suggestions with regards to the reports for consideration by Cabinet

3 Background and Supporting information

- 3.1 AVDC has legal duties required under the Civil Contingences Act 2004¹(CCA), these include:
 - To promote Business Continuity (BC) in the local community of Aylesbury Vale
 - To maintain plans and readiness in the event of a 'Major Incident' being declared and including in its own BC arrangements adequately trained and competent staff (examples of events requiring a business continuity response are highlighted in Appendix 1)
- 3.2 BC arrangements are used to bridge the gap between the initial service levels and the restoration when a temporary situation is resolved or the disaster recovery plan is implemented.
- 3.3 'Resilience' means an integrated approach to Emergency Planning and Business Continuity and is one of the organisations most significant risks.
- 3.4 The Council has separate IT Disaster Recovery plans managed through IT together with plans to make the Council more resilient against Cyber attack.
- 3.4 AVDC is working to the standards set by the international standard for business continuity, ISO 22301 –specifying the requirements for a management system to protect against, reduce the likelihood of, and ensure the business recovers from disruptive incidents. There are still no plans to go for external accreditation.
- 3.5 This is the first Council Wide Resilience Strategy. With recent criticisms of AVDC's response to flooding and the need to demonstrate appropriate preparedness following Thames Valley Local Resilience Forum (TVLRF)

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- commissioned reviews this strategy gives a framework for better resource planning.
- 3.6 AVDC is a member of the Thames Valley Local Resilience Forum² and is a piece of a complex jigsaw that could collectively fail in an emergency if any one or more organisation is not adequately prepared or resourced.
- 3.7 AVDC officers have participated in TVLRF training and exercising around 'Marauding Terrorists', 'Prevention of Violent Extremism' and 'Cyber Crime'. The LRF identifies the risk profile (in line with Central Government) and facilitates a number of workshops enabling closer working with partners in other Category 1 responders.
- 3.8 The Council is engaging with the community to promote Community Resilience (examples of engagement include Buckingham, Ashendon and Waddesdon).
- 3.9 Progress has also been made in implementing the actions identified in the last report to Finance and Services Scrutiny Committee in April 20133, as follows:
 - The scope for BC was set at 4 weeks, allowing for full service restoration to be planned
 - Service Continuity Arrangements have been updated on an annual basis until 2014-2015. Compliance was self reported on in the Annual Statement of Assurance and needs a review following the 'Lift and Shift 'process.
 - Expenditure was made available to facilitate training and exercising, and the incorporation of Business Continuity into the Council's Emergency Plan.
- 3.10 The strategy reflects that although Resilience is coordinated through one officer, much of the work should be carried out elsewhere in the council.
- 3.11 There is an ongoing need to periodically train and exercise staff with regards the Emergency Plan. This has been enabled through the use of officers within other Category 1 responders.
- 3.12 The Council 'supports' large events such as the Santander British Grand Prix at Silverstone close to Stowe in North Buckinghamshire and is part of their Major Incident Plan .

4 Resource Implications

4.1 The Emergency Planning and Business Continuity Manager will lead the development of the action plan, along with the officers and resources set out in the work plan for 2016-17.

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² http://thamesvalleylrf.org.uk/useful-links/information.ashx

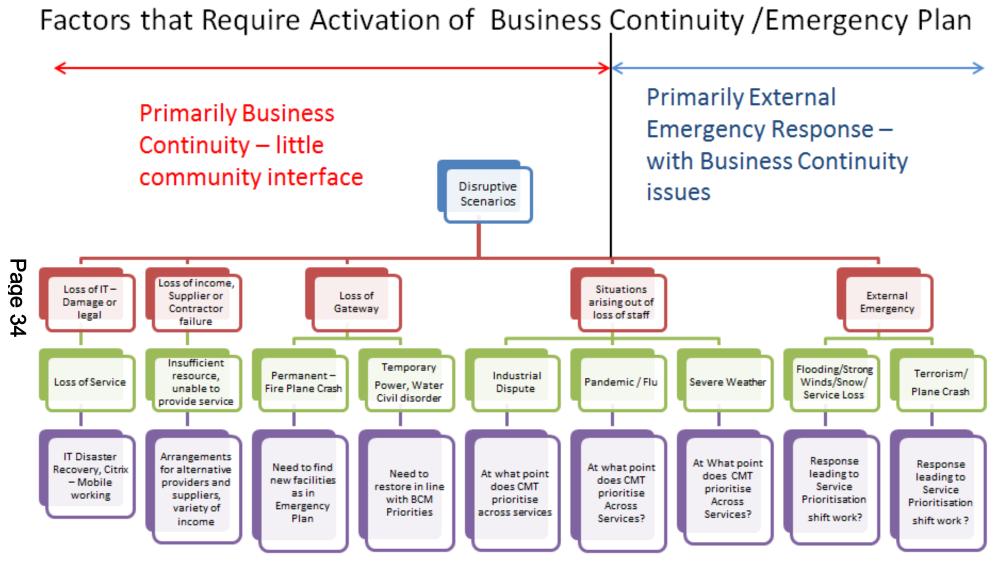
 $[\]frac{http://democracy.aylesburyvaledc.gov.uk/Data/Finance\%20and\%20Services\%20Scrutiny\%20Committelee/20130408/Agenda/App\%20E\%20-\%20business\%20continuity\%20report\%20(April\%202013).pdf$

- 4.2 The majority of this work can be delivered within existing resources, however there may be a need for some project funding (estimated in the region of £5000) to be made available to deliver certain elements of the programme.
- 4.3 Where project funding is required, this will be sourced through the normal council mechanisms with support from the Sector Lead for Business Strategy & Governance
- 4.4 Progress will be monitored through the Resilience Steering Group.

Contact Officer David Thomas 01296 585158

Background Documents Resilience Strategy

Appendix 1-



CMT = Emergency Management Team



Aylesbury Vale District Council

Resilience Strategy 2016-2020

A framework for developing plans to minimise disruption when unplanned events significantly interrupt normal business.

Version 2.2

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Aylesbury Vale District Council Resilience Model

Vision Statement -Through effective emergency management and robust business continuity processes we will enable the economic, social and environmental wellbeing of the people and businesses in the area.



The above model explains how AVDC has an integrated approach to Emergency Planning and Business Continuity ¹. (known as 'Resilience') to ensure it provides services and develops as a commercially minded organisation. It is based upon sound risk management, through both the overall management of the Council and the Thames Valley Local Resilience Forum (TVLRF)of which it is a member as a Category 1 responder.²

²As defined under the Civil Contingencies Act 2004-

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¹ Note - Business Resilience builds on the principles of Business Continuity but extends these much further to help provide a much more effective and integrated approach to responding to and adapting to changes that might otherwise threaten business.

AVDC's Emergency Plan therefore includes Business Continuity and details the mechanisms and people involved in order for us to respond to an incident affecting its community that due to scale and/or timing cannot be addressed through normal operations. This incudes ensuring that customers experience as seamless services should there be an unforeseen event.

The wide concept of Integrated Emergency Management within and across Category 1 responders is geared to the idea of building greater overall resilience in the face of a broad range of disruptive challenges. If the response is to be truly effective in meeting the needs of everyone affected by an emergency, then all leaders of the community, industry and commerce should be aware of the contributions of local responders and other organisations

Resilience Strategy 2016-2020

1. Introduction and Purpose

Aylesbury Vale District Council has the duty to provide various services to the communities of the Vale. Many have a direct impact on the health and quality of life of the citizens of Aylesbury Vale. Any failure, actual or perceived, to deliver the full range of services will have a negative impact on both the community and the authority. As such, all reasonable measures should be adopted to minimise the likelihood of business or service interruption. The Civil Contingencies Act 2004 places a duty on Aylesbury Vale District Council to ensure adequate resilience is in place to be able to deal with disruptive events. The purpose of this strategy is to ensure that Aylesbury Vale District Council:

- Has a corporate process in place that encompasses anticipation, assessment, prevention and preparation so we are ready to deal with rapidly increased demands for services caused by emergencies and business changes and linked to the corporate risk management procedures
- Responds to increased demands for service caused by emergencies efficiently and effectively
- o Has evaluated each of its services to determine and prioritise its business critical activities
- Has business continuity processes in place to enable its critical activities to be maintained in the face of a disruptive incident, including disruption to services during an emergency
- o Has in place business recovery plans and community recovery plans to ensure a rapid return to normal or a "new normal".

The strategy recognises that with the loss of central government grant, its critical activities include the need to secure future funding.

<u>h</u> 1	<u>tp://www.legislation.gov.uk/ukpga/20</u>		
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This Strategy is underpinned by the following general principles:

- Aylesbury Vale District Council applies effective corporate governance and is committed to fulfilling its statutory responsibilities that includes a continuous improvement of policy, practices and service delivery to improve community safety.
- A comprehensive, all hazards, all agencies approach by achieving the right balance of prevention, preparedness, response and recovery, regardless of the nature of the hazard, working through established partnerships
- Organisational resilience underpins achievement of the Council's vision
- Prepared communities who understand both the Council's corporate capacity/limitations and also their own roles in an emergency
- Shared decision making with other TVLRF partners in a command structure during an "emergency"³
- A transparent, systematic and consistent approach to emergency risk assessment and management, which safeguards the needs of the most vulnerable people in our community
- A commitment for the Council to work closely with other 'responders' including the ability to request/provide ensuring mutual support when required

The Council also has access to external funding via the Bellwin Scheme allowing the claw back of costs arising out of an 'emergency' from central government. This ensures that there are no financial barriers when responding to an emergency, enabling any response to be proportionate to any external emergency.

The strategy adopted for development of Resilience is summarised as follows:

- i. The Council undertakes a review of its operational and strategic risks on a regular basis; this review includes organisational resilience and includes members
- ii. Business Impact Analyses (B.I.A.s) are undertaken to be able to develop the plans. B.I.A.s assess the key risks and key services at both corporate and service level and help to identify preventative measures that can be undertaken as well as agreeing critical activities.
- iii. The Councils' Emergency Plan forms the basis of the Council's response. This is an operational document designed to assist the authority in the event of a disruption occurring. The plan sets priorities and communications, identifies roles & responsibilities, and training & exercising to ensure an appropriate response to any disruption
- iv. The Councils' Emergency Plan is the overall tool for the Council and Incident
 Managers this is supported by service specific business continuity plans which
 ensure that each service is able to respond appropriately to an incident whether it is a
 corporate or service specific interruption

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³ As defined by the Civil Contingencies Act 2004

AVDC does have its own Disaster Recovery Strategy and plans.

2 Scope, Aims and Objectives of the Strategy

2.1 Scope

This strategy applies to all activities for which the Council has direct responsibility, how it works with other 'responders' when having to deal with an external emergency and ensuring compliance with the Civil Contingencies Act 2004.

2.2 The aim is:

To support the Council in anticipating risks for the purpose of mitigating them, and having flexible plans in place, which are already tested, to minimise disruption when unplanned events significantly interrupt normal business.

2.3 The objectives are to:

- identify preventative measures that can be carried out to minimise the likelihood of an incident occurring
- integrate the Business Continuity requirements with the Emergency Planning
 responsibilities of the Authority to ensure that in the event of a major disruption the
 Authority can respond appropriately both internally and externally. To ensure the Council
 can both support the community and to continue to exercise its functions in the event of
 an emergency
- identify its critical activities in order to determine overall priorities for recovery of functions if disruption takes place
- ensure all Council service areas are involved in the preparation of the plan, so that there is an effective and consistent response to service continuity
- develop a process to review and update the overall Plan and develop service area, functional or specific plans where necessary, in order to protect the services and reputation of the Council
- undertake training and awareness programmes for staff, elected members, suppliers and partners
- carry out regular tests of the plan to validate the arrangements

3 The Council's Resilience Commitment

The Council wherever possible will

- comply with the Civil Contingencies Act 2004, regulations and statutory guidance and work with Category 1 and 2 responders
- engage with partners on the Thames Valley Local Resilience Forum (LRF)
- accept its responsibilities for the provision of services to the citizens of Aylesbury Vale
 and acknowledge that many of these services are critical to health and quality of life

		1
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within Aylesbury Vale

- look to providing business critical activities at an appropriate level with the resources available, particularly those delivered to identified vulnerable groups
- aim to meet any increased demand for services due to emergencies and to ensure that (together with other Category 1 Responders) safeguards are in place to protect children, young people and vulnerable adults
- adopt and promote best practice for preparedness, response and resilience, including minimising the impact of emergencies on the Council and the communities of Aylesbury Vale (working towards standards and terminology as outlined in British Standard BS22301 for 'Societal Security Business Continuity Management Systems Requirements')
- provide information, instruction and training for employees to help them understand their role in the resilience processes of the Council and to allow them to contribute positively towards the preparedness and resilience of the organisation.
- engage with the community to develop community resilience together with other Category 1 responders
- actively promote business continuity with businesses and not for profit organisations based in the Vale.
- take a risk based approach when managing its contracts and contractor performance to ensure effective preparedness and resilience in their business arrangements with and on behalf of the Council
- work closely with staff to develop and implement preparedness and resilience measures to ensure the Council is able to deal with disruptive events.

4 Key Responsibilities (From Resilience Policy)

4.1 Elected Members & Cabinet

As part of the community all members have a role to play in warning and informing officers of any incidents in the Vale. They are not expected to put themselves at risk or take an operational role in dealing with any emergency situation.

Cabinet have collective responsibility for the effectiveness of the Council's resilience policy and plans(s). The Leader of the council has particular responsibility for the Policy and for ensuring the preparedness and resilience of the Council and compliance with relevant legislation, and will ensure that decisions taken when developing Council policies and services reflect the Council's commitment to preparedness and resilience. There is a Cabinet Member whose portfolio covers Resilience.

The Leader and Cabinet Member for resilience will, in consultation with the Cabinet:

- Receive an annual report (via Finance and Resources Scrutiny Committee) on resilience.
- Ensure that adequate resources are available to discharge the Council's preparedness and

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resilience commitments.

- Consider any need to revise the strategy in the light of preparedness and resilience trends and issues likely to affect the Council.
- Promote a positive preparedness and resilience culture within the Council.

4.2 Chief Executive

The Chief Executive has overall responsibility for putting into effect the Resilience Strategy and is accountable to the Council for ensuring that the operations of the Council comply with all legal obligations relating to Civil Contingencies.

The Chief Executive promotes a positive preparedness and resilience culture through partnerships and in all areas affecting the community, ensures that that all statutory requirements are adhered to and for reviewing the effectiveness of this policy. This includes ensuring that

- members of Transition Board are accountable for effective emergency management and business continuity in the activities they have responsibility for
- appropriate priority is given to emergency management and business continuity in all Council strategic planning
- resilience performance is reviewed annually and at other times when necessary.

The Chief Executive will:

- provide an Annual Resilience report to the Cabinet Member (delegated to the Health Safety and Emergency Resilience Manager)
- be responsible for the activation of the Corporate Emergency Plan and / or the Council Corporate Business Continuity Plan
- coordinate the corporate response to emergencies and threats to business continuity
- represent the Council on the Local Resilience Forum and other inter-agency, regional and national activities (can be delegated to the Health Safety and Emergency Resilience Manager).

4.3 Resilience Steering Group

The Chief Executive is supported by the Resilience Steering Group (RSG), chaired by a Senior Officer. It has been established to inform the implementation of this strategy and to carry out the Management Review of the Business Continuity Management System (BCMS) as identified in BS25999, as a sub group of Transition Board.

The RSGs main role is to inform the Council's work plan and to identify resources to enable AVDC to fulfil its duties under the Civil Contingencies act. This includes:

resolving and prioritizing competing resources between service areas into an agreed

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corporate plan

- agreeing any issues to be taken to Transition Board and Directors for decision
- planning, discussion and the review of training and exercising
- contribution to the work plan of the Health Safety and Emergency Resilience Manager

It shall meet at least twice a year and additionally as a result of any situations requiring activation of our Emergency Plan (that includes Service Continuity).

5 Resilience Strategy 2016-2020

The overall resilience strategy has been developed to comply with its key commitments identified in Section 3 (above). The strategy builds on and depends on:

- The Councils Strategic Risk Assessment Process
- The Corporate Emergency Plan, which will detail external emergency response arrangements and Business Continuity Programme
- Relevant documents and publications made (available) by the Thames Valley LRF.

The Strategy will be developed into an annual work plan for 4 years from 2016-17 to 2019-20. Appendix 1 will detail the progress of each item.

No	Aim	Lead Officer
1	Engage with partners on the TVLRF Executive	Chief Executive
	Committee, contribute to the work of its sub	
	groups and feed into appropriate debriefs	
2	AVDC Staff to participate in LRF Training and	Health Safety and Emergency
	Exercises	Resilience Manager
3	Maintain its Emergency Plans (including Business	Health Safety and Emergency
	Continuity)	Resilience Manager
4	Ensure that it reviews its Business Impact	Health Safety and Emergency
	Assessment and Service Continuity Plans on an	Resilience Manager & Service
	annual basis	Managers
5	Ensures that it has robust Business Risk	Business Assurance Manager
	Management Processes (for Resilience Issues)	
	and develop associated mitigation strategies for	
	threats and future threats (horizon scanning)	
6	Provision of information, instruction and training	Health Safety and Emergency
	for employees to help them understand their	Resilience Manager
	role in AVDC's resilience processes	
7	Together with other Category 1 Responders	Health Safety and Emergency

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	develop and support Community Resilience	Resilience Manager
	Initiatives within the Vale	
8	Ensure that Business Continuity Management is	Business Assurance Manager
	assessed and reviewed as part of the	
	procurement, selection and management of	
	contractors, suppliers and contracted services	
9	Promote Business Continuity within the business	Business Relationship Manager
	and not for profit organisations in the Vale	
10	Ensure that 'Commercial AVDC' carries out	Chief Executive
	appropriate Business Impact Assessments and	
	embraces Business Continuity as 'business as	$A \rightarrow A \rightarrow$
	usual'.	

6 Work plan for 2016 – 2017 is as follows:

No	Aim (from	Work activity	Lead Officer(s)
	Strategy)		
1		Get Strategy approved by Resilience Steering	Chair Resilience Steering
		Group and Cabinet	Group /Health Safety and
			Emergency Resilience
			Manager
2	6	Review develop and roll out the Training	Health Safety and Emergency
		Matrix identified in the Emergency Plan into a	Resilience Manager /
		more structured approach to ensure	Organisational Development
		engagement with all staff	Manager
3	4	Review its Cyber Resilience Strategy and	Strategy and Governance
		Arrangements to ensure that it meets best	Officer / Computer Services
		practice	Manager
4	6	Repeat Exercise 'Peppercorn' for staff not	Health Safety and Emergency
		involved in the exercise carried out during	Resilience Manager
		November 2015	
5	8	Identify an audit plan for our key suppliers	Strategy and Governance
		/contractors –in preparation for an audit of	Officer
		their business continuity arrangements in	
6	3	2017-18 Develop and carry out mitigation and staff	Health Safety and Emergency
		awareness for marauding terrorist attacks	Resilience Manager /
		following security review of premises	Property and Facilities
		Tollowing security review of prefilinges	Manager
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7	1	Continue to engage with Risk and training sub	Health Safety and Emergency
		groups of the TVLRF& Local Bucks groups with	Resilience Manager
		BCC	
8	9	Continue to work with Silverstone Circuits as	Health Safety and Emergency
		Part of the 'Inter-Agency' and 'Contingencies'	Resilience Manager &
		groups	Environmental Health
			Manager
9	8 & 10	Carry out a review of Business Impact	Service Managers / Health
		Assessments of services and 'Commercial	Safety and Emergency
		Initiatives'	Resilience Manager
10	2	Appropriate AVDC staff to participate in LRF ⁴	Service Managers / Health
		Exercises	Safety and Emergency
			Resilience Manager
11	8	Create Aylesbury Town Centre Emergency Plan	Health Safety and Emergency
		with other LRF Partners	Resilience Manager/
			Town Centre Manager

7 Review of the Strategy

This Policy will be reviewed annually. It will be amended, if necessary, to take into account LRF initiatives, new legal requirements, non-statutory guidance from central government and revisions and implementation of relevant British Standards.

8 Contact

For any questions arising out of this policy please contact David Thomas, Health Safety and Emergency Resilience Manager, at The Gateway, 01296 585158

9 Glossary of Terms

- Business Continuity "the actions required to ensure that sufficient resources are allocated, in an appropriate length of time so that the customer experience is that of a seamless transfer between normality and post incident (up to 4 weeks)"
- MAO- Maximum Available Outage
- Resilience A single term covering Emergency Planning and Business Continuity
- RTO Recovery Time Objective
- TVLRF Thames Valley Local Resilience Forum

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⁴ And other events such as those arising out of the 'Inter Agency Group' for events at Silverstone

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Appendix 1 Review Of Action Plans 2016-2020

A1 2016/2017

No	Aim	Work activity	Lead Officer(s)	Progress/Comments	RAG
1		Get Strategy approved by Resilience Steering Group and Cabinet	Chair Resilience Steering Group /Health Safety and Emergency Resilience Manager		
2	6	Review develop and roll out the Training Matrix identified in the Emergency Plan into a more structured approach to ensure engagement with all staff	Health Safety and Emergency Resilience Manager / Organisational Development Manager		
3	4	Review its Cyber Resilience Strategy and Arrangements to ensure that it meets best practice	Strategy and Governance Officer / Computer Services Manager		
4	6	Repeat Exercise 'Peppercorn' for staff not involved in the exercise carried out during November 2015	Health Safety and Emergency Resilience Manager		
5	8	Identify an audit plan for our key suppliers /contractors –in preparation for an audit of their business continuity arrangements in 2017-18	Strategy and Governance Officer		
6	3	Develop and carry out mitigation and staff awareness for marauding terrorist attacks following security review of premises	Health Safety and Emergency Resilience Manager / Property and Facilities Manager		
7	1	Continue to engage with Risk and training sub groups of the TVLRF & Local Bucks groups with BCC	Health Safety and Emergency Resilience Manager		
8	9	Continue to work with Silverstone Circuits as Part of the 'Inter-Agency' and 'Contingencies' groups	Health Safety and Emergency Resilience Manager & Environmental Health Manager		
9	8 & 10	Carry out a review of Business Impact Assessments of services and 'Commercial Initiatives'	Service Managers / Health Safety and Emergency Resilience Manager		
10	2	Appropriate AVDC staff to participate in LRF Exercises	Service Managers / Health Safety and Emergency Resilience Manager		
11	8	Create Aylesbury Town Centre Emergency Plan with other LRF Partners	Health Safety and Emergency Resilience Manager/ Town Centre Manager		

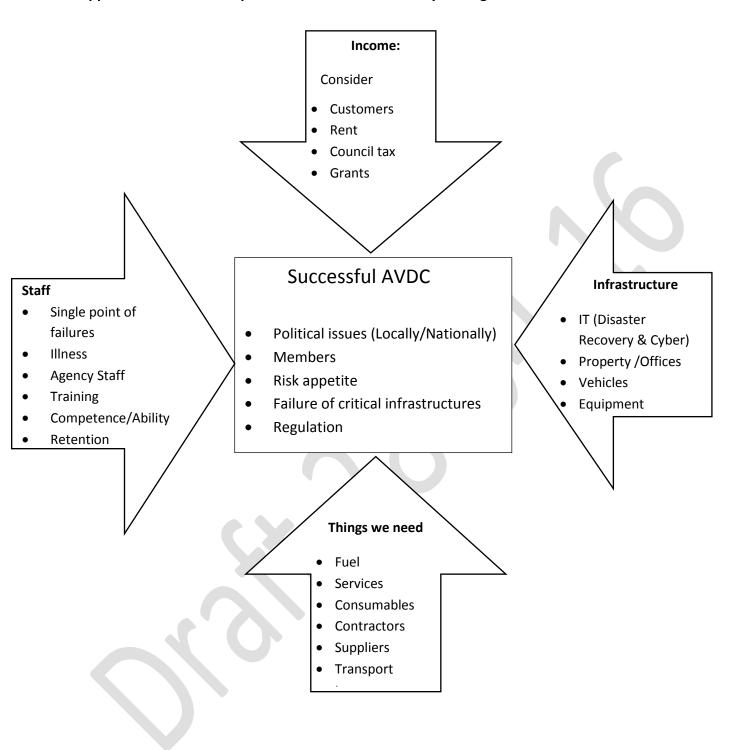
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A2 2017/2018

A3 2018/2019

A4 2019/2020

Appendix 2 - Relationship Model: Business Continuity Management



Finance and Services Scrutiny Committee 11 July 2016

AYLESBURY VALE BROADBAND LTD

1. Purpose

1.1 To allow the Finance and Services Scrutiny Committee to review and comment upon the report relating to the remuneration terms of Directors of Aylesbury Vale Broadband.

2. Recommendations / For Decision

- 2.1 Note the content of the attached report.
- 2.2 Make any relevant comments or suggestions with regards to the report that will be considered by Cabinet on 12 July 2016.

3. Supporting Information

- 3.1 Cabinet will be receiving a report (attached) on 12 July seeking approval to permanently appoint a Managing Director for Aylesbury Vale Broadband with a salary of £60,000 per annum.
- 3.2 The Cabinet report provides background information on the formation and operation of AVB and is also asking that responsibility be delegated to the AVB Shareholder representative to determine the terms and conditions of the appointment, and for any further changes to the salary and terms and conditions to be the responsibility of the AVB Board.
- 3.3 Any comments / suggestions made by the Scrutiny Committee will be reported verbally at the Cabinet meeting on 12 July 2016.

4. Options Considered and Resource Implications

4.1 These are both detailed in the Cabinet report.

Contact Officer: Evelyn Kaluza, Managing Director (01296) 585158

Background Documents: none

AYLESBURY VALE BROADBAND LTD Councillor Janet Blake Cabinet Member for Transformation

1 Purpose

1.1 The remuneration terms of Directors of Aylesbury Vale Broadband is a reserved matter under the Shareholder Agreement. This report seeks approval for the permanent appointment and remuneration terms for the Managing Director for Aylesbury Vale Broadband (AVB).

2 Recommendations/for decision

- 2.1 To approve the permanent appointment of the Managing Director for Aylesbury Vale Broadband with a salary of £60k per annum
- 2.2 To delegate responsibility to the AVB Shareholder representative to determine the terms and conditions of the appointment
- 2.3 Any further changes to the salary and terms and conditions to be the responsibility of the AVB Board

3 Supporting information

- 3.1 In April 2015 Council approved the business case for the formation of AVB to roll out super fast broadband to villages in Aylesbury Vale. The first stage was a pilot in North Marston and Granborough which resulted in further funding of £500k to continue the expansion to other villages.
- 3.2 The company is structured with the majority shareholder (95%) AVDC and 5% Ironic Thought who have been the lead in managing the project. The Shareholder Agreement states that no dividends are to be paid to any of the shareholders. The only time the shares can be realised is upon sale of the Company.
- 3.3 There are 4 directors, 3 from AVDC and 1 from Ironic Thought.
- 3.4 For the past 12 months Ironic Thought have been responsible for the founding, network roll out and day to day running of AVB on a consultancy basis. The role of Ironic Thought within AVB was initially seen as part time as part of the pilot and on this basis a consultancy fee per month was agreed which since April has increased to reflect the additional work.
- 3.5 AVB is now expanding its ultra-fast fibre network to other villages in Aylesbury Vale (it was announced recently that Swanbourne and Oving are the first villages to be included in AVB's expansion). Given the increased demands on staff time as a result of this expansion, the strategic importance of Ironic Thought's role to AVB and the risk the company currently faces (due to the transitory nature of consultancy) it is considered to be in AVB's best interest for the consultancy arrangement to be turned into a paid employment role of Managing Director. This move will provide the company with much needed

stability as it continues its current growth trajectory.

- 3.6 As the company grows there will also be the need to employ further staff and therefore having a Managing Director as an employee who will provide the leadership and management of those staff as it grows is essential.
- 3.7 The Shareholders Agreement states that the remuneration terms of Directors are to be a Reserved Matter unless approved under the Business Plan and that is why a decision is being sought.
- 3.8 It is proposed that an annual salary of £60k is approved and any annual pay rise is furthermore a decision for the AVB Board.
- 3.9 AVB has funding in place to ensure any financial obligations, as a consequence of employing a Managing Director, can be met whilst still allowing the company to implement its expansion plans. A fully revised business plan and set of accounts will be reported to Cabinet in September 2016 and Finance and Services Scrutiny in October 2016.

4 Options considered

The option to continue with the consultancy fee arrangement was considered by the board and on balance it was felt the salary option provided greater certainty over the longer term needs to grow and manage the business.

5 Reasons for Recommendation

To ensure the continued commercial success of AVB.

6 Resource implications

6.1 There are no further resource implications.

Contact Officer Evelyn Kaluza, Commercial Sector Lead - IP/People Tel: 01296 585549

585 Background Documents



Finance and Services Scrutiny Committee 11 July 2016

NOVAE CONSULTING LTD

1. Purpose

1.1 To allow the Finance and Services Scrutiny Committee to review and comment upon the Novae Consulting report that will be considered by Cabinet on 12 July 2016.

2. Recommendations / For Decision

- 2.1 Note the content of the attached report.
- 2.2 Make any relevant comments or suggestions with regards to the report that will be considered by Cabinet on 12 July 2016.

3. Supporting Information

- 3.1 In April 2015 Council approved setting up a trading company (subsequently registered as Novae Consulting Ltd) to deliver consultancy services to businesses on a commercial basis in accordance with the business case.
- 3.2 Any changes to the status of any AVDC companies is a reserved matter under the Shareholder Agreement. As such, Cabinet will be receiving a report (attached) on 12 July 2016 relating to the status of Novae Consulting Ltd which is a wholly owned company of AVDC.
- 3.3 The Cabinet report provides background information on the formation and operation of Novae Consulting, as well as two recommendations relating to its future.
- 3.3 Any comments / suggestions made by the Scrutiny Committee will be reported verbally at the Cabinet meeting on 12 July 2016.

4. Options Considered and Resource Implications

4.1 These are both detailed in the Cabinet report.

Contact Officer: Evelyn Kaluza, Managing Director (01296) 585158

Background Documents: none

NOVAE CONSULTING LTD Councillor Janet Blake Cabinet Member for Business Transformation

1 Purpose

1.1 Any change to the status of an AVDC company is a reserved matter under the Shareholder Agreement. This report relates to the status of Novae Consulting Ltd which is a wholly owned company of AVDC.

2 Recommendations/for decision

- 2.1 At the end of the first trading year for Novae (31 July 2016) the company is made dormant for one year and all future consultancy work offered to businesses using AVDC staff is routed through Vale Commerce Ltd under the Incgen brand.
- 2.2 To undertake a further review of the requirement to keep the Novae Consulting Ltd Company registered at Companies House before the end of the second accounting year.

3 Supporting information

- 3.1 In April 2015 Council approved setting up a trading company (subsequently registered as Novae Consulting Ltd) to deliver consultancy services to businesses on a commercial basis in accordance with the business case.
- 3.2 The company was registered on 31 July 2015 and the initial business case was based on selling consultancy services relating to energy and sustainability. In particular to focus on providing audits to meet the new ESOS legislation (Energy Savings Opportunities Assessments) which applied to companies employing over 250 staff. This legislation required a mandatory audit of energy and transport to have been carried out by an ESOS lead assessor and submitted to the Environment Agency by 5 December 2015. Although experience has shown that not all companies have taken on this requirement by the deadline.
- 3.3 AVDC employee experts in this field and the basis of the company was to charge commercial rates for the work to businesses and then recharge the AVDC staff time back to AVDC, thereby providing an income stream for AVDC.
- 3.4 An initial loan facility of £10k was approved but has not been used due to the low take up of ESOS assessments and it is anticipated that costs will be met from revenue received.

4 Overlap with Vale Commerce/Incgen

4.1 In December 2015 Council set up another trading company Vale Commerce Ltd which has a brand called Incgen whose purpose is to provide services to businesses.

- 4.2 The remit of Vale Commerce is much broader than Novae and would be in a position to source services, which includes consultancy, from both within AVDC and also externally through the Incgen brand.
- 4.3 The attraction of this proposition to businesses has already been acknowledged as a result of the successful launch of Incgen on 15th June 2016 at the Gateway where over 50 local businesses attended and provided feedback on what services they would be interested in from Incgen.

5 Financial Savings

- 5.1 An internal review was undertaken to consider whether it was beneficial to keep Novae Consulting Ltd operating on the same basis or whether there were advantages to transferring the consultancy work to Incgen.
- 5.2 The review recommended transferring the consultancy work to Incgen. This route would provide a much higher opportunity to address the needs of businesses and generate a higher return for the company (Vale Commerce Ltd).
- 5.3 There would be further operational overhead savings including:

Officer and Director time at board meetings Annual Insurance costs £2700 Annual Fees for accountancy services £1560

- 5.4 As Novae Consulting has not been trading for a full year and has not yet become an established brand the transition to Incgen will not create any issues. Existing clients and prospective clients Novae are talking to will be advised of the changes and at the same time be invited to become members of the Incgen Entrepreneur Club.
- 5.5 The review also recommended keeping Novae Consulting Ltd as a dormant company for one year before reviewing whether to close down the company completely. This would provide the Council with an opportunity, if it should arise, to repurpose the company where Vale Commerce Ltd was not a suitable vehicle.

6 Options considered

6.1 The option to keep Novae running as a separate company for consultancy services was considered but for the reasons above it was discounted.

7 Reasons for Recommendation

To meet the requirements of the Shareholder Agreement under the Reserved Matters.

8 Resource implications

8.1 There are no further resource implications.

Contact Officer

Evelyn Kaluza, Commercial Sector Lead - IP/People Tel: 01296 585549

Background Documents



Finance and Services Scrutiny Committee 11 July 2016

FINANCIAL REGULATIONS

1 Purpose

- 1.1 It is a requirement of the Council's policy framework that the Financial Regulations governing the financial control of the organisation are periodically reviewed. This report updates the Regulations in accordance with best practise and presents them to Scrutiny prior to their recommendation to Council as part of the policy framework.
- 1.2 Financial Regulations represent the over arching policy document for financial control in the councils and this is supported by a larger, more detailed, set of Financial Procedure rules which set out day to day responsibilities of officers. Whilst only the regulations form part of the policy framework of the council they are both reproduced here for completeness and understanding.

2 Recommendations/for decision

2.1 Scrutiny is requested to consider the proposed revision to the Council's Financial Regulations, make any suggestions for changes to be considered by Cabinet.

3 Supporting information

- 3.1 The Council's Constitution requires that the Financial Regulations are reviewed formally every 5 years. The current set are overdue for formal review having been delayed by the introduction of a new financial management system in the council so that they ensure that they reflect the operational requirements of this change.
- 3.2 The Regulations (Annex A) and the Financial Procedures (Annex B) have been reviewed with the assistance of external professionals to ensure that we are enshrining best practise. They reflect the current practise in the organisation and reinforce the shift to managers being held responsible for their budgets, whilst simultaneously clarifying the role of the Corporate Finance team.
- 3.3 Most of the changes in the regulations either reflect updated custom and practise or external guidance, or reflect new approaches following the introduction of the corporate finance system.
- 3.4 Areas worthy of drawing members attention are :
- 3.5 Virement limits these are the authorisation limits that certain categories of manager or meeting can authorise the movements of funds between cost centres within the councils accounts. The table below shows the differences from the current and proposed levels in the regulations. The increase in the levels has been benchmarked against other councils and is towards the more 'commercially focused' end of the spectrum allowing greater agility in being able to move funds around cost centres to reflect changing circumstances throughout the year.

Who	AVDC (existing)	AVDC (proposed)
Budget Manager	<£10K	<£10K
Senior Manager	<£50K	<£100K ¹
Cabinet	£100 - £150K	£100 - £250K
Council	>£150K	>£250K

3.6 **Performance management** – within the regulations and the procedures there is a renewed emphasis are direct reference to the performance management at all stages of the financial system (budget manager up to the corporate level). This is reflecting the growing importance of these issues on the council as we move further into addressing the challenges within the MTFP.

4 Resource implications

4.1 None directly linked to the review of regulations.

Contact Officer Andy Barton 01296 585430 Background Documents none

¹ Sector Lead to £50K; Director to £100K

Aylesbury Vale District Council

Financial Regulations

Revised Draft April 2016

Financial Regulations and Procedure Rules Index

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Introduction

1.1 To conduct its business efficiently, Aylesbury Vale District Council needs to ensure that it has sound financial management policies in place and that they are strictly adhered to. This forms part of the Governance function of the Council.

The financial control framework is maintained and implemented by the Section 151 Officer and is defined in the following documents:

- Financial Regulations
- Financial Procedure Rules
- Other Financial Instructions
- 1.2 Financial regulations provide the framework for managing the authority's financial affairs. They apply to every member and officer of the authority and anyone acting on its behalf. They are linked to the other governance documents forming part of the Council's Constitution, for example, Contracts Procedure Rules.
- **1.3** The Financial Procedure Rules (Appendices A-E) provide more detailed guidance on how the Financial Regulations should be implemented in practice
- 1.4 In these Financial Regulations and Procedure Rules all references to the Section 151 Officer refer (March 2016) to the Director with responsibility for Finance; and Senior Managers refer (March 2016) to the posts of Sector Leads and above.
- 1.5 Originally adopted in 2010, these Financial Regulations have been updated to align with best practice and to reflect the authority's commercial approach to financial management, setting out clear roles and responsibilities for members, the Section 151 Officer and senior managers within a modern financial control environment.

Status of Financial Regulations

1.6 The regulations identify the financial responsibilities of the Full Council, Cabinet, Chief Executive, Monitoring Officer, Section 151 Officer and other officers. Cabinet members and directors should maintain a written record where decision making has been delegated to members of their staff, including seconded staff. Where decisions have been delegated or devolved to other responsible officers, references to the director in the regulations should be read as referring to them.

- 1.7 All members and staff have a general responsibility for taking reasonable action to provide for the financial budgets under their control, and for ensuring that the use of these resources is legal, is properly authorised, and provides value for money.
- 1.8 The Section 151 Officer is responsible for maintaining a continuous review of the financial regulations and submitting any additions or changes necessary to the full council for approval. The Section 151 Officer is also responsible for reporting, where appropriate, breaches of the financial regulations in the Annual Governance Statement and to the Audit Committee.
- **1.9** The authority's detailed financial procedure rules, setting out how the regulations will be implemented, are contained in the appendices to the financial regulations.
- **1.10** Senior Managers are responsible for ensuring that all staff in their teams are aware of the existence and content of the authority's financial regulations and other internal governance documents and that they comply with them.
- **1.11** The Section 151 Officer is responsible for ensuring members are aware of the content and of their responsibilities under the Regulations.
- **1.12** The Section 151 Officer is responsible for issuing advice and guidance to underpin the financial regulations that members, officers and others acting on behalf of the authority are required to follow.

FINANCIAL REGULATION A: FINANCIAL MANAGEMENT

Introduction

A.1 Financial management covers all financial accountabilities in relation to the running of the authority, including the policy framework and budget.

THE FULL COUNCIL

- A.2 The full council is responsible for adopting the authority's constitution and members' code of conduct and for approving the policy framework and budget within which the executive operates. It is also responsible for approving and monitoring compliance with the authority's overall framework of accountability and control. The framework is set out in the constitution. The full council is also responsible for monitoring compliance with the agreed policy and related executive decisions.
- A.3 The full council is responsible for approving procedures for recording and reporting decisions taken. This includes those key decisions delegated by and decisions taken by the council and its committees. These delegations and details of who has responsibility for which decisions are set out in the constitution.

COMMITTEES

Scrutiny

A.4 There are four Scrutiny Committees which support the work of the Cabinet and the Council. They hold reviews into matters of concern. These lead to reports and recommendations on policies, budget and service delivery. These committees also monitor the decisions of the Cabinet. The Cabinet or the Council may also consult the Scrutiny Committees on forthcoming decisions and the development of policy.

The Audit Committee

A.5 The purpose of the Audit Committee is to provide independent assurance to the members of the adequacy of the risk management framework and the internal control environment. It provides independent review of the council's governance, risk management and control frameworks and oversees the financial reporting and annual governance processes. It oversees internal audit and external audit, helping to ensure efficient and effective assurance arrangements are in place.

The Standards Committee

A.6 The Standards Committee is appointed by the Full Council. Its role is to promote and maintain high standards of conduct amongst councillors and to assist the members to observe the Code of Conduct for Members.

Regulatory Committees

A.7 There are a number of regulatory committees covering such aspects as planning and licensing. These committees support the work of the Council and focus on the determination of applications made under statutory powers.

THE CABINET

- **A.8** The Cabinet is responsible for proposing the policy framework and budget to the full council, and for discharging executive functions in accordance with the policy framework and budget.
- **A.9** Cabinet decisions can be delegated to an individual Cabinet member, an officer or a joint committee.
- **A.10** The Cabinet is responsible for establishing protocols to ensure that individual Cabinet members consult with relevant officers before taking a decision within his or her delegated authority. In doing so, the individual member must take account of legal and financial liabilities and risk management issues that may arise from the decision.

THE STATUTORY OFFICERS

Chief Executive

A.11 The Chief Executive is responsible for the corporate and overall strategic management of the authority as a whole. They must report to and provide information for the Cabinet, the full council, the scrutiny committees and other committees. They are responsible for establishing a framework for management direction, style and standards and for monitoring the performance of the organisation. The Chief Executive is also responsible, together with the monitoring officer, for the system of record keeping in relation to all the full council's decisions (see below).

Monitoring officer

- **A.12** The monitoring officer is responsible for promoting and maintaining high standards of financial conduct and therefore provides support to the standards committee. The monitoring officer is also responsible for reporting any actual or potential breaches of the law or maladministration to the full council and/or to the Cabinet, and for ensuring that procedures for recording and reporting key decisions are operating effectively.
- A.13 The monitoring officer must ensure that Cabinet decisions and the reasons for them are made public. They must also ensure that council members are aware of decisions made by the Cabinet and of those made by officers who have delegated Cabinet responsibility.

- **A.14** The monitoring officer is responsible for advising all councillors and officers about who has authority to take a particular decision.
- **A.15** The monitoring officer is responsible for advising the Cabinet or full council about whether a decision is likely to be considered contrary or not wholly in accordance with the policy framework.
- **A.16** The monitoring officer (together with the Section 151 Officer) is responsible for advising the Cabinet or full council about whether a decision is likely to be considered contrary or not wholly in accordance with the budget. Actions that may be 'contrary to the budget' include:
 - initiating a new policy
 - committing expenditure in future years to above the budget level
 - incurring transfers above virement limits
 - causing the total expenditure financed from council tax, grants and corporately held reserves to increase, or to increase by more than a specified amount.
- **A.17** The monitoring officer is responsible for maintaining an up-to-date constitution.

Section 151 Officer

- **A.18** The Section 151 Officer has statutory duties in relation to the financial administration and stewardship of the authority. This statutory responsibility cannot be overridden. The statutory duties arise from:
 - Section 151 of the Local Government Act 1972
 - The Local Government Finance Act 1988
 - The Local Government and Housing Act 1989
 - The Local Government Act 2003
 - The Accounts and Audit Regulations 2003
- **A.19** The Section 151 Officer is responsible for:
 - the proper administration of the authority's financial affairs
 - setting and monitoring compliance with financial management standards
 - advising on the corporate financial position and on the key financial controls necessary to secure sound financial management
 - ensuring access to timely and accurate financial information
 - preparing the revenue budget and capital programme

- treasury management
- the set-up and maintenance of the authority's core financial systems in such a way that they facilitate the responsibilities of Senior Managers and the Section 151 Officer.
- A.20 The Section 151 Officer has the responsibility to provide expert advice and challenge, and effective systems and processes, to underpin an organisational culture of financial awareness, cost-consciousness and customer value, identifying opportunities to realise additional margin to contribute towards AVDC objectives.
- **A.21** The Section 151 Officer is accountable for the overall financial performance of the Council; and for the effective operation of the financial control environment.
- **A.22** Section 114 of the Local Government Finance Act 1988 requires the Section 151 Officer to report to the full council, Cabinet and external auditor if the authority or one of its officers:
 - has made, or is about to make, a decision which involves incurring unlawful expenditure
 - has taken, or is about to take, an unlawful action which has resulted or would result in a loss or deficiency to the authority
 - is about to make an unlawful entry in the authority's accounts.

Section 114 of the 1988 Act also requires:

- the Section 151 Officer to nominate a properly qualified member of staff to deputise should they be unable to perform the duties under section 114 personally
- the authority to provide the Section 151 Officer with sufficient staff, accommodation and other resources – including legal advice where this is necessary – to carry out the duties under section 114.

SENIOR MANAGERS

- A.23 Senior Managers are responsible for:
 - providing leadership to an organisational culture of financial awareness, cost-consciousness and customer value, identifying opportunities to realise additional margin to contribute towards AVDC objectives
 - being accountable for the financial performance and financial control of their Services

- ensuring that Cabinet members are advised of the financial implications of all proposals and that the financial implications have been agreed by the Section 151 Officer.
- proactively using the authority's financial system to perform their responsibilities
- signing contracts on behalf of the authority.
- Providing the Section 151 Officer with any information necessary to monitor compliance with these Rules and for that purpose to allow unrestricted access to documents and records under their control.

OTHER FINANCIAL ACCOUNTABILITIES

Virement

- **A.24** The full council is responsible for agreeing procedures for virement of expenditure between budget headings.
- **A.25** Senior Managers are responsible for agreeing in-year virements within delegated limits, in consultation with the Section 151 Officer where required. The limits are set out in Annex A (Financial Procedures).

Treatment of year-end balances (Tolerance)

- **A.26** Senior Managers shall ensure that the year end net expenditure for which they are responsible, is covered by approved budgets prior to any carry forward tolerance provisions being sought.
- A.27 On the recommendation of the Section 151 Officer, the Cabinet may consider overspending on controllable budgets, not covered by approved virement being carried forward and discharged in the following financial year. Senior Managers may propose, for the consideration of the Section 151 Officer and Cabinet, business cases for the carry-forward of unused budget, setting out the financial and service benefits of so doing.

Accounting policies

A.28 The Section 151 Officer is responsible for selecting accounting policies and ensuring that they are applied consistently, and Senior Managers are responsible for adhering to established accounting policies and procedures.

Accounting records and returns

A.29 The Section 151 Officer is responsible for determining the accounting procedures and records for the authority, and Senior Managers are responsible for ensuring that expenditure and income is coded correctly

The annual statement of accounts

A.30 The Section 151 Officer is responsible for ensuring that the annual statement of accounts is prepared in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice (CIPFA/LASAAC) or any subsequent replacement. The Audit Committee is responsible for approving the annual statement of accounts. Senior Managers are responsible for providing relevant information to support the production of the annual accounts.

FINANCIAL REGULATION B: FINANCIAL PLANNING

INTRODUCTION

- **B.1** The full council is responsible for agreeing the authority's policy framework and budget, which will be proposed by the Cabinet. In terms of financial planning, the key elements are:
 - the Corporate Plan
 - the Medium Term Financial Plan
 - the Annual Revenue Budget
 - the Capital Programme
 - the Treasury Management Strategy

POLICY FRAMEWORK

- **B.2** The full council is responsible for approving the policy framework. The policy framework is set out in the constitution under Article 4. The budget and policy framework procedure rules are set out in Section E2 of the constitution.
- **B.3** The full council is also responsible for approving procedures for agreeing variations to approved budgets, plans and strategies forming the policy framework and for determining the circumstances in which a decision will be deemed contrary to the budget or policy framework. Decisions should be referred to the full council by the monitoring officer.
- **B.4** The full council is responsible for setting the level at which the Cabinet may reallocate budget funds from one service to another. The Cabinet is responsible for taking in-year decisions on resources and priorities in order to deliver the budget and policy framework within the financial limits set by the council.

BUDGETING

Budget format

B.5 The general format of the budget will be approved by the full council and proposed by the Cabinet on the advice of the Section 151 Officer. The draft budget should include allocation to different services and projects, provisions for pay and inflation, proposed taxation levels and contingency funds.

Budget preparation

- **B.6** The Section 151 Officer is responsible for ensuring that a revenue budget is prepared on an annual basis and a general revenue plan on a three-yearly basis (minimum) for consideration by the Cabinet, before submission to the full council. The full council may amend the budget or ask the Cabinet to reconsider it before approving it.
- **B.7** The Section 151 Officer is responsible for issuing guidance on the general content of the budget as soon as possible following approval by the full council.
- **B.8** It is the responsibility of Senior Managers to ensure that budget estimates reflecting agreed business plans are submitted to the Section 151 Officer and that these estimates are prepared in line with guidance issued by the Section 151 Officer. The Section 151 officer will engage with Senior Managers to ensure that budgets, wherever possible, reflect the estimates prepared.

Budget monitoring and control

- B.9 The Section 151 Officer is responsible for ensuring the availability of timely and accurate financial information to enable budgets to be monitored effectively. They must monitor and control expenditure against budget allocations and report to Council, or committee thereof, on the overall position on a regular basis.
- B.10 It is the responsibility of Senior Managers to control income and expenditure within their area and to monitor performance, taking account of available financial information. They should report on variances within their own areas. They should also take any action necessary to avoid exceeding their budget allocation and alert the Section 151 Officer to any problems.

Resource allocation

B.11 The Section 151 Officer is responsible for developing and maintaining a resource allocation process that ensures due consideration of the full council's policy framework.

Preparation of the capital programme

B.12 The Section 151 Officer is responsible for ensuring that a capital programme is prepared on an annual basis for consideration by the Cabinet before submission to the full council.

Guidance

B.13 Guidance on budget preparation is issued annually to members and Senior Managers by the Section 151 Officer. The guidance will take account of:

- legal requirements
- medium-term planning prospects
- the corporate plan
- available resources
- spending pressures
- efficiency and other relevant government guidelines
- other internal policy documents
- cross-cutting issues (where relevant).

MAINTENANCE OF RESERVES

B.14 It is the responsibility of the Section 151 Officer to advise the Cabinet on prudent levels of reserves for the authority.

FINANCIAL REGULATION C: RISK MANAGEMENT AND CONTROL OF RESOURCES

INTRODUCTION

C.1 Managing risk and performance through robust internal control and strong public financial management is an essential part of good governance. This should include the proactive participation of all those associated with planning and delivering services.

The Council must ensure that it has a sound system of internal control which:

- facilitates the effective exercise of its functions and the achievement of its aims and objectives;
- ensures that the financial and operational management of the authority is effective; and
- includes effective arrangements for the management of risk.

RISK MANAGEMENT

- **C.2** The Section 151 Officer is responsible for developing the authority's risk management and reporting strategy and framework, for promoting it throughout the authority and for advising on insurance cover where appropriate.
- **C.3** The Cabinet member for Corporate Issues is responsible for approving the authority's risk management strategy. The Audit Committee is responsible for monitoring the effectiveness of risk management arrangements.

The Cabinet is responsible for ensuring that proper insurance exists where appropriate.

INTERNAL CONTROL

C.4 Internal control refers to the systems of control devised by management to help ensure the authority's objectives are achieved in a manner that promotes economical, efficient and effective use of resources and that the authority's assets and interests are safeguarded.

- C.5 The Section 151 Officer is responsible for advising on effective systems of internal control. These arrangements need to ensure compliance with all applicable statutes and regulations, and other relevant statements of best practice. They should ensure that public funds are properly safeguarded and used economically, efficiently, and in accordance with the statutory and other authorities that govern their use.
- C.6 It is the responsibility of Senior Managers to establish sound arrangements for planning, appraising, authorising and controlling their operations in order to achieve continuous improvement, economy, efficiency and effectiveness and for achieving their financial performance targets. They should also allow Internal Audit unrestricted access to systems and records so as to ensure that their controls are effective and risks mitigated.

AUDIT REQUIREMENTS

- **C.7** The Accounts and Audit Regulations 2015 require every local authority to maintain an adequate and effective system of internal audit.
- C.8 The Local Audit and Accountability Act 2014 enables each "relevant authority" to appoint their own local auditors via an auditor panel. These provisions are being implemented on a phased basis and it is expected that the new arrangements will have been implemented by 31st December 2017. From 2015 to 2017 external auditors are appointed by Public Sector Audit Appointments Limited (PSAA) normally for a minimum period of five years. PSAA prepares a code of audit practice, which external auditors follow when carrying out their audits. The basic duties of the external auditor are governed by section 15 of the Local Government Finance Act 1982, as amended by section 5 of the Audit Commission Act 1998.
- **C.9** The authority may, from time to time, be subject to audit, inspection or investigation by external bodies such as the Her Majesty's Revenue and Customs, who have statutory rights of access.

PREVENTING FRAUD AND CORRUPTION

C.10 The Section 151 Officer is responsible for implementing appropriate measures to prevent and detect fraud and corruption.

ASSETS

C.11 Senior Managers should ensure that records and assets are properly maintained and securely held. They should also ensure that contingency plans for the security of assets and continuity of service in the event of disaster or system failure are in place.

TREASURY MANAGEMENT

- **C.12** The authority has adopted CIPFA's Code of Practice for Treasury Management in Local Authorities.
- **C.13** The full council is responsible for approving the treasury management policy statement setting out the matters detailed in paragraph 15 of CIPFA's *Code of Practice for Treasury Management in Local Authorities*. The Section 151 Officer has delegated responsibility for implementing and monitoring the statement.
- **C.14** All money in the hands of the authority is controlled by the officer designated for the purposes of section 151 of the Local Government Act 1972, referred to in the code as the Section 151 Officer.
- **C.15** The Section 151 Officer is responsible for reporting to the Council a proposed treasury management strategy for the coming financial year at or before the start of each financial year.
- **C.16** All Council decisions on borrowing, investment or financing shall be delegated to the Section 151 Officer, who is required to act in accordance with CIPFA's Code of Practice for Treasury Management in Local Authorities.
- C.17 The Section 151 Officer is responsible for reporting on the activities of the treasury management operation and on the exercise of his or her delegated treasury management powers. One such report will comprise an annual report on treasury management for presentation by 30 September of the succeeding financial year to the Council.

STAFFING

- **C.18** The full council is responsible for determining how officer support for Cabinet and non-Cabinet roles within the authority will be organised.
- **C.19** The Chief Executive is responsible for providing overall management to staff. They are also responsible for ensuring that there is proper use of the evaluation or other agreed systems for determining the remuneration of a job.

- **C.20** Senior Managers are responsible for controlling total staff numbers, in accordance with wider staffing policies and constraints by:
 - advising the Council on the budget necessary in any given year to cover estimated staffing levels
 - adjusting the staffing to a level that can be funded within approved budget provision, varying the provision as necessary within that constraint in order to meet changing operational needs
 - the proper use of appointment procedures.

FINANCIAL REGULATION D: SYSTEMS AND PROCEDURES

INTRODUCTION

D.1 Sound systems and procedures are essential to an effective framework of accountability and control.

GENERAL

- D.2 The Section 151 Officer is responsible for the operation of the authority's accounting systems, the form of accounts and the supporting financial records. Any changes made by Senior Managers to the existing financial systems or the establishment of new financial systems must be approved by the Section 151 Officer. However, Senior Managers are responsible for the proper operation of financial processes in their own teams.
- **D.3** Any changes to agreed procedures by Senior Managers to meet their own specific service needs should be agreed with the Section 151 Officer.
- **D.4** Senior Managers should ensure that their staff receive relevant financial training that has been approved by the Section 151 Officer.
- D.5 Senior Managers must ensure that, where appropriate, computer and other systems are registered in accordance with data protection legislation. Senior Managers must ensure that staff are aware of their responsibilities under freedom of information legislation.

INCOME AND EXPENDITURE

D.6 It is the responsibility of Senior Managers to ensure that a proper scheme of delegation has been established within their area and is operating effectively. The scheme of delegation should identify staff authorised to act on the director's behalf, or on behalf of the Cabinet, in respect of payments, income collection and placing orders, together with the limits of their authority. The Cabinet is responsible for approving procedures for writing off debts as part of the overall control framework of accountability and control.

PAYMENTS TO EMPLOYEES AND MEMBERS

D.7 Within the budgetary framework, the Senior Manager responsible for the People and Payroll function is responsible for all payments of salaries and wages to all staff, including payments for overtime, and for payment of allowances to members.

TAXATION

- **D.8** The Section 151 Officer is responsible for advising Senior Managers, in the light of guidance issued by appropriate bodies and relevant legislation as it applies, on all taxation issues that affect the authority.
- **D.9** The Section 151 Officer is responsible for maintaining the authority's tax records, making all tax payments, receiving tax credits and submitting tax returns by their due date as appropriate.

TRADING ACCOUNTS

D.10 It is the responsibility of the Section 151 Officer to advise on the establishment and operation of trading accounts.

FINANCIAL REGULATION E: EXTERNAL ARRANGEMENTS

INTRODUCTION

E.1 The local authority provides a distinctive leadership role for the community and brings together the contributions of the various stakeholders. It must also act to achieve the promotion or improvement of the economic, social or environmental well-being of its area.

PARTNERSHIPS

- **E.2** The Cabinet is responsible for approving delegations, including frameworks for partnerships. The Cabinet is the focus for forming partnerships with other local public, private, voluntary and community sector organisations to address local needs.
- **E.3** The Cabinet can delegate functions including those relating to partnerships to officers. These are set out in the scheme of delegation. Where functions are delegated, the Cabinet remains accountable for them to the full council.
- **E.4** The Chief Executive represents the authority on partnership and external bodies, in accordance with the scheme of delegation.
- **E.5** The monitoring officer is responsible for promoting and maintaining the same high standards of conduct with regard to financial administration in partnerships that apply throughout the authority.
- **E.6** The Section 151 Officer must ensure that the accounting arrangements to be adopted relating to partnerships and joint ventures are satisfactory. The Sections 151 Officer must also consider the overall corporate governance arrangements and legal issues when arranging contracts with external bodies. They must ensure that the risks have been fully appraised before agreements are entered into with external bodies.
- **E.7** Senior Managers are responsible for ensuring that appropriate approvals are obtained before any negotiations are concluded in relation to work with external bodies.

EXTERNAL FUNDING

E.8 The Section 151 Officer is responsible for ensuring that all funding notified by external bodies is received and properly recorded in the authority's accounts.

WORK FOR THIRD PARTIES

E.9 The Cabinet is responsible for approving the contractual arrangements for any work for third parties or external bodies. Third parties may include part of wholly owned companies.

PART- OR WHOLLY-OWNED COMPANIES

- **E.10** The authority may create or acquire part- or wholly-owned companies. The aim of any company owned or part owned by AVDC is to produce overall benefits for the residents and businesses of the Vale. This may be through investment, commercial opportunity, a host of other reasons or simply by generating cash for the council through divided payments funded from profit. This also may be through purchasing or reselling elements of council services which may result in an overall better position for the council.
- **E.11** The decision to create or acquire companies is reserved to full Council. The Section 151 Officer will provide an assessment of the financial benefits and risks to inform the decision.
- **E.12** The Council will approve guidelines for the creation of and working with companies, which will include financial arrangements agreed with the Section 151 Officer. All companies will be required to report their financial performance at least quarterly against an annual business plan agreed with the authority.

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Financial Management

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1 FINANCIAL MANAGEMENT STANDARDS

Why is this important?

1.01 All staff and members have a duty to abide by the highest standards of probity in dealing with financial issues. This is facilitated by ensuring everyone is clear about the standards to which they are working and the controls that are in place to ensure that these standards are met.

Key controls

- **1.02** The key controls and control objectives for financial management standards are:
 - (a) their promotion throughout the authority
 - (b) a monitoring system to review compliance with financial standards, and regular comparisons of financial performance indicators and financial benchmark standards that are reported to the Cabinet and full council.

Responsibilities of the Section 151 Officer

- **1.03** To ensure the proper administration of the financial affairs of the authority.
- **1.04** To set the financial management standards and to monitor compliance with them.
- **1.05** To ensure proper professional practices are adhered to and to act as head of profession in relation to the standards, performance and development of finance staff throughout the authority.
- **1.06** To advise on the key strategic controls necessary to secure sound financial management.
- **1.07** To ensure that Senior Managers have access to timely and accurate financial information to facilitate the accurate and timely monitoring and reporting of comparisons of national and local financial performance indicators.
- 1.08 To ensure the set-up and maintenance of the authority's core financial systems in such a way that they facilitate the responsibilities of Senior Managers and the Section 151 Officer

Responsibilities of Senior Managers

1.09 To promote the financial management standards set by the Section 151 Officer in their teams and to monitor adherence to the standards and practices, liaising as necessary with the Section 151 Officer.

- **1.10** To promote sound financial practices in relation to the standards, performance and development of staff in their teams
- **1.11** To use proactively the authority's financial system to perform their responsibilities

2 MANAGING EXPENDITURE

Scheme of virement

Why is this important?

2.01 The scheme of virement is intended to enable the Cabinet, Senior Managers and their staff to manage budgets with a degree of flexibility within the overall policy framework determined by the full council, and therefore to optimise the use of resources.

Key controls

- **2.02** Key controls for the scheme of virement are:
 - (a) it is administered by the Section 151 Officer within authorisation levels approved by full council. Any variation from this scheme requires the approval of the full council.
 - (b) the Authorisation Limits for Virement approved by full council are:

	AUTHORISATION LEVELS
£000s	Authorised by:
0 – 10	Budget Manager
10 - 50	Senior Manager
50 - 100	Chief Executive/Director
100 - 250	Cabinet
over 250	Council

2.03 The overall budget is agreed by the Cabinet and approved by the full council. Senior Managers and budget managers are therefore authorised to incur expenditure in accordance with the estimates that make up the budget. The rules below cover virement; that is, switching resources between approved estimates or heads of expenditure. For the purposes of this scheme, a budget head is considered to be a cost centre as defined by CIPFA in its Service Expenditure Analysis.

- **2.04** Movement of budgets for the purpose of restructuring the authority's chart of accounts or which do not impact upon the purpose for which the budget was allocated are not bound by the virement authorisation and reporting process.
- 2.05 The rules above do not apply to financing charges, contributions to other funds of the Council, items of taxation or levy to another public authority. Any alteration to estimates concerning these items must be approved by the Section 151 Officer in advance, and if the amount is judged by the Section 151 Officer to be material the matter must be referred to the Cabinet.
- **2.06** Virements shall not be made across funds and ring fenced accounts (i.e. between General Fund, Capital or Special Expenses Accounts).

2.07 Senior Managers must:

- Demonstrate that savings are feasible for virement to be actioned. Savings of a non-recurring nature cannot be used to justify incurring expenditure with a commitment continuing into later years.
- consult the Section 151 officer prior to any proposal to fund additional expenditure (pay or non-pay) from higher-than-budgeted income levels
- Ensure that all virement adjustments are recorded as soon as possible to maintain the accuracy of budget monitoring.

Responsibilities of the Section 151 Officer

2.08 To prepare jointly with the Director a report to the Cabinet where virements in excess of £100,000 are proposed.

- **2.09** Senior Managers must ensure that the Section 151 Officer is advised of all virements to services within their control.
- **2.10** Senior Managers may exercise virement on budgets under his or her control for amounts up to a cumulative total of £50,000 on any one budget head during the year, following notification to the Section 151 Officer.
- **2.11** Directors may exercise virement on budgets under his or her control for amounts up to £100,000.

- 2.12 Amounts greater than £100,000 require the approval of the Cabinet, following a joint report by the Section 151 Officer and the Director, which must specify the proposed expenditure and the source of funding, and must explain the implications in the current and future financial year. Amounts greater than £250,000 require the approval of the full council.
- 2.13 The Cabinet Member concerned must approve any virement proposal creating a long-term commitment (e.g. staffing or lease/rental payments). These then become a permanent budget change which will be maintained into future years.
- **2.14** Virement relating to staff budgets must comply with 2.13 above and receive the prior approval of the Section 151 Officer.
- **2.15** The Section 151 Officer must approve any proposal to vire internal charges in order to ensure that no overall increase in expenditure arises.
- 2.16 The transferring Member must approve any virement transferring resources between Cabinet Member responsibilities other than those covered by 2.04 and 2.05.
- 2.17 Virement that is likely to impact on the level of service activity of another Senior Manager should be implemented only after agreement with the relevant Senior Manager.
- **2.18** No virement relating to a specific financial year should be made after 31 March in that year.
- **2.19** Where an approved budget is a lump-sum budget or contingency intended for allocation during the year, its allocation will not be treated as a virement, provided that:
 - the amount is used in accordance with the purposes for which it has been established
 - the Cabinet has approved the basis and the terms, including financial limits, on which it will be allocated. Individual allocations in excess of the financial limits should be reported to the Cabinet.

Treatment of year-end balances

Why is this important?

2.20 The rules below cover arrangements for the transfer of unspent resources between accounting years. For the purposes of this scheme, a budget heading is a cost centre at a level equivalent to the standard service subdivision as defined by CIPFA in its Service Expenditure Analysis, i.e. staff costs, supplies & services, etc.

Key controls

2.21 Appropriate accounting procedures are in operation to ensure that carried-forward totals are correct and that carried forward balances are spent on the purpose for which they were approved.

Responsibilities of the Section 151 Officer

- **2.22** To administer the scheme of carry-forward within the guidelines approved by the full council.
- **2.23** To report all overspend and underspend on service estimates carried forward to the Cabinet and to members of the Council.

- **2.24** Senior Managers shall ensure that the year end net expenditure for which they are responsible, is covered by approved budgets.
- **2.25** On the recommendation of the Section 151 Officer, the Cabinet may consider overspending of controllable budgets, not covered by approved virement being carried forward and discharged in the following financial year.
- 2.26 On the recommendation of the Section 151 Officer, the Cabinet may consider overspending on controllable budgets, not covered by approved virement being carried forward and discharged in the following financial year. Senior Managers may propose, for the consideration of the Section 151 Officer and Cabinet, business cases for the carry-forward of unused budget, setting out the financial and service benefits of so doing.

3 ACCOUNTING POLICIES

Why is this important?

3.01 The Section 151 Officer is responsible for the preparation of the authority's statement of accounts, in accordance with proper practices as set out in the format required by the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice (CIPFA/LASAAC) or any subsequent replacement, for each financial year ending 31 March.

Key controls

- **3.02** The key controls for accounting policies are:
 - (a) systems of internal control are in place that ensure that financial transactions are lawful
 - (b) suitable accounting policies are selected and applied consistently
 - (c) proper accounting records are maintained
 - (d) financial statements are prepared which present fairly the financial position of the authority and its expenditure and income.

Responsibilities of the Section 151 Officer

3.03 To select suitable accounting policies and to ensure that they are applied consistently. The accounting policies are set out in the statement of accounts, which is prepared at 31 March each year

Responsibilities of Senior Managers

3.04 To adhere to the accounting policies and guidelines approved by the Section 151 Officer.

4 ACCOUNTING RECORDS AND RETURNS

Why is this important?

4.01 Maintaining proper accounting records is one of the ways in which the authority discharges its responsibility for stewardship of public resources. The authority has a statutory responsibility to prepare its annual accounts to present fairly its operations during the year. These are subject to external audit. This audit provides assurance that the accounts are prepared properly, that proper accounting practices have been followed and that quality arrangements have been made for securing economy, efficiency and effectiveness in the use of the authority's resources.

Key controls

- **4.02** The key controls for accounting records and returns are:
 - (a) all Cabinet members, finance staff and budget managers operate within the required accounting standards and timetables
 - (b) all the authority's transactions, material commitments and contracts and other essential accounting information are recorded completely, accurately and on a timely basis
 - (c) procedures are in place to enable accounting records to be reconstituted in the event of systems failure
 - (d) reconciliation procedures are carried out to ensure transactions are correctly recorded
 - (e) prime documents are retained in accordance with legislative and other requirements.

Responsibilities of the Section 151 Officer

- **4.03** To determine the accounting procedures and records for the authority. Where these are maintained outside the finance department, the Section 151 Officer should consult the Senior Manager concerned.
- **4.04** To arrange for the compilation of all accounts and accounting records under his or her direction.
- **4.05** To comply with the following principles when allocating accounting duties:

- (a) separating the duties of providing information about sums due to or from the authority and calculating, checking and recording these sums from the duty of collecting or disbursing them
- (b) employees with the duty of examining or checking the accounts of cash transactions must not themselves be engaged in these transactions.
- **4.06** To make proper arrangements for the audit of the authority's accounts in accordance with the Accounts and Audit Regulations in operation at the time.
- **4.07** To ensure that all claims for funds including grants are made by the due date.
- **4.08** To prepare and publish the audited accounts of the authority for each financial year, in accordance with the statutory timetable and with the requirement for the full council or committee there of to approve the statement of accounts before 30 June.
- **4.09** To administer the authority's arrangements for under- and overspendings to be carried forward to the following financial year.
- **4.10** To ensure the proper retention of financial documents in accordance with the requirements set out in the authority's document retention schedule.

- **4.11** To consult and obtain the approval of the Section 151 Officer before making any changes to accounting records and procedures.
- **4.12** To comply with the principles outlined in paragraph 4.05 when allocating accounting duties.
- **4.13** To maintain adequate records to provide a management trail leading from the source of income/expenditure through to the accounting statements.
- **4.14** To supply information required to enable the statement of accounts to be completed in accordance with guidelines issued by the Section 151 Officer.

5 THE ANNUAL STATEMENT OF ACCOUNTS

Why is this important?

5.01 The authority has a statutory responsibility to prepare its own accounts to present fairly its operations during the year. The full council is responsible for approving the statutory annual statement of accounts.

Key controls

- **5.02** The key controls for the annual statement of accounts are:
 - (a) the authority is required to make arrangements for the proper administration of its financial affairs and to secure that one of its officers has the responsibility for the administration of these affairs. In this authority, that officer is the Section 151 Officer
 - (b) the authority's statement of accounts must be prepared in accordance with proper practices, which are currently the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice (the SORP) (CIPFA/LASAAC).

Responsibilities of the Section 151 Officer

- **5.03** To select suitable accounting policies and to apply them consistently.
- **5.04** To make judgements and estimates that are reasonable and prudent.
- **5.05** To comply with the SORP.
- **5.06** To sign and date the statement of accounts, stating that it presents fairly the financial position of the authority at the accounting date and its income and expenditure for the year ended 31 March 20xx.
- **5.07** To draw up the timetable for final accounts preparation and to advise staff and external auditors accordingly.

Responsibilities of Senior Managers

5.08 To comply with accounting guidance provided by the Section 151 Officer and to supply the Section 151 Officer with information when required.

Appendix B

Financial Planning

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6 BUSINESS PLANS

Why is this important?

6.01 AVDC has adopted a "commercial council" approach which requires an effective performance framework to monitor the operation and performance of the organisation. The preparation of annual business plans for each sector forms the basis of this framework, providing clarity over proposed actions and targets, aligned with agreed budgets.

Key controls

- **6.02** The key controls for business plans are:
 - (a) to ensure that all relevant plans are produced and that they provide a sound foundation for performance management and review
 - (c) to meet the timetables set internally
 - (d) to ensure that all performance information is accurate, complete and up to date
 - (e) to provide improvement targets which are meaningful, realistic and challenging.

Responsibilities of the Section 151 Officer

- **6.03** To advise and supply the financial information that needs to be included in business plans in accordance with agreed timetables.
- **6.04** To contribute to the development of corporate and service targets and objectives and performance information.
- **6.05** To ensure that financial systems are in place to measure activity and collect relevant accurate information for use as performance indicators.

- **6.06** Each Senior Manager shall prepare an annual Business Plan in respect of their service responsibility in accordance with guidelines issued by the Corporate Board.
- **6.07** Plans will be framed against a background of the Council's strategic and corporate objectives and focus upon ways in which the Sector can contribute towards these objectives.

7 BUDGETING

Format of the budget

Why is this important?

7.01 The format of the budget determines the level of detail to which financial control and management will be exercised. The format shapes how the rules around virement operate, the operation of cash limits and sets the level at which funds may be reallocated within budgets.

Key controls

- **7.02** The key controls for the budget format are:
 - (a) the format complies with all legal requirements
 - (b) the format complies with CIPFA's Best Value Accounting Code of Practice or any subsequent replacement for it
 - (c) the format reflects the accountabilities of service delivery.

Responsibilities of the Section 151 Officer

7.03 To advise the Cabinet on the format of the budget that is approved by the full council.

Responsibilities of Senior Managers

7.04 To comply with accounting guidance provided by the Section 151 Officer.

Revenue budget preparation, monitoring and control

Why is this important?

- 7.05 Budget management ensures that once the budget has been approved by the full council, resources allocated are used for their intended purposes and are properly accounted for. Budgetary control is a continuous process, enabling the authority to review and adjust its budget targets during the financial year. It also provides the mechanism that calls to account managers responsible for defined elements of the budget.
- 7.06 By continuously identifying and explaining variances against budgetary targets, the authority can identify changes in trends and resource requirements at the earliest opportunity. The authority itself operates within an annual cash limit, approved when setting the overall budget. To ensure that the authority in total does not overspend, each service is required to manage its own expenditure within the cash-limited budget allocated to it.
- 7.07 For the purposes of budgetary control by managers, a budget will normally be the planned income and expenditure for a service area or cost centre. However, budgetary control may take place at a more detailed (subjective) level if this is required.

Key controls

- **7.08** The key controls for managing and controlling the revenue budget are:
 - (a) budget managers should be responsible only for income and expenditure that they can influence
 - (b) there is a nominated budget manager for each cost centre heading
 - (c) budget managers accept accountability for their budgets and the level of service to be delivered and understand their financial responsibilities
 - (d) budget managers follow an approved certification process for all expenditure
 - (e) income and expenditure are properly recorded and accounted for
 - (f) performance levels / levels of service are monitored in conjunction with the budget and necessary action is taken to align service outputs and budget.

Responsibilities of the Section 151 Officer

7.09 To establish an appropriate framework of budgetary management and control that ensures that:

- (a) budget management is exercised within annual cash limits unless the full council agrees otherwise
- (b) each Senior Manager has access to timely information on receipts and payments on each budget which is sufficiently detailed to enable managers to fulfil their budgetary responsibilities
- (c) expenditure is committed only against an approved budget head
- (d) all officers responsible for committing expenditure comply with relevant guidance, and the financial regulations
- (e) each cost centre has a single named manager, determined by the relevant Senior Manager. As a general principle, budget responsibility should be aligned as closely as possible to the decision-making processes that commits expenditure
- (f) significant variances from approved budgets are investigated and reported by budget managers regularly.
- **7.10** To administer the authority's scheme of virement.
- **7.11** To submit reports to the Cabinet and to the Council, in consultation with the relevant Director and Senior Manager where the Senior Manager is unable to balance expenditure and resources within existing approved budgets under his or her control.
- **7.12** To prepare and submit reports on the authority's projected income and expenditure compared with the budget on a regular basis.

- **7.13** To maintain budgetary control within their area, in adherence to the principles in 7.09, and to ensure that all income and expenditure are properly recorded and accounted for and accurately reflected on Technology One.
- 7.14 To provide the Section 151 Officer with updated forecasts of net expenditure and budget profiles at least quarterly, and more frequently if required. Reports on budget, commitments and spend are available online to managers for self-service and are not provided directly by the Finance Team. The Finance Team can support managers to access the reports and in understanding the information
- 7.15 To ensure that an accountable budget manager is identified for each item of income and expenditure under the control of the Senior Manager (grouped together in a series of cost centres). As a general principle, budget responsibility should be aligned as closely as possible to the decision-making that commits expenditure.

- 7.16 To ensure that spending remains within the service's overall cash limit, and that individual budget heads are not overspent, by monitoring the budget and taking appropriate corrective action where significant variations from the approved budget are forecast.
- 7.17 Where any excess of net expenditure over £50,000 cannot be financed by virement or delegated tolerance the responsible Senior Manager shall, as soon as possible and following consultation with the Section 151 Officer, report the matter to the Cabinet Member concerned.
- 7.18 Where additional income is expected above that budgeted for, or where savings on budgeted expenditure is likely, and in either instance shall exceed £50,000 after any proper use under 7.17 and virement, the responsible Senior Manager shall, as soon as possible and following consultation with the Section 151 Officer, inform the Cabinet Member concerned and the Cabinet Member for Resources.
- **7.19** To ensure that a monitoring process is in place to review performance levels / levels of service in conjunction with the budget and is operating effectively.
- **7.20** To prepare and submit to the Council reports on the service's projected expenditure compared with its budget, in consultation with the Section 151 Officer.
- **7.21** To ensure prior approval by the Council for new proposals, of whatever amount, that:
 - (a) create financial commitments in future years which are outside the budget framework
 - (b) change existing policies, initiate new policies or cease existing policies
 - (c) materially extend or reduce the authority's services.
- **7.22** To ensure compliance with the scheme of virement.
- **7.23** To agree with the relevant Senior Manager where it appears that a budget proposal, including a virement proposal, may impact materially on another service area or Senior Managers level of service activity.

Budgets and medium-term planning

Why is this important?

- 7.24 The authority is a complex organisation responsible for delivering a wide variety of services. It needs to plan effectively and to develop systems to enable scarce resources to be allocated in accordance with carefully weighed priorities. The budget is the financial expression of the authority's plans and policies.
- 7.25 The revenue budget must be constructed so as to ensure that resource allocation properly reflects the service plans and priorities of the full council. Budgets (spending plans) are needed so that the authority can plan, authorise, monitor and control the way money is allocated and spent. It is illegal for an authority to budget for a deficit.
- **7.26** Medium-term planning (or a three- to five-year planning system) involves a planning cycle in which managers develop their own plans. As each year passes, another future year will be added to the medium-term plan. This ensures that the authority is always preparing for events in advance.

Key controls

- **7.27** The key controls for budgets and medium-term planning are:
 - (a) specific budget approval for all expenditure
 - (b) budget managers are engaged in the preparation of the budgets for which they will be held responsible and accept accountability within delegations set by the Cabinet for their budgets and the level of service to be delivered
 - (c) a monitoring process is in place to review regularly the effectiveness and operation of budget preparation and to ensure that any corrective action is taken.

Responsibilities of the Section 151 Officer

- **7.28** To prepare and submit reports on budget prospects for the Cabinet, including resource constraints set by the Government. Reports should take account of medium-term prospects, where appropriate.
- **7.29** To determine the detailed form of revenue estimates and the methods for their preparation, consistent with the budget approved by the full council, and after consultation with the Cabinet and Senior Managers.

- **7.30** To prepare and submit reports to the Cabinet on the aggregate spending plans of teams and on the resources available to fund them, identifying, where appropriate, the implications for the level of council tax to be levied.
- **7.31** To advise on the medium-term implications of spending decisions.
- 7.32 To encourage the best use of resources and value for money by working with Senior Managers to identify opportunities to improve economy, efficiency and effectiveness, and by encouraging good practice in conducting financial appraisals of development or savings options, and in developing financial aspects of service planning.
- **7.33** To advise the full council on Cabinet proposals in accordance with his or her responsibilities under section 151 of the Local Government Act 1972.

- 7.34 To prepare estimates of income and expenditure reflecting agreed service plans, in consultation with the Section 151 Officer, to be submitted to the Cabinet. Ensure that budget estimates are submitted to the Section 151 Officer and that these estimates are prepared in line with guidance issued by the Section 151 Officer. The Section 151 officer will engage with Senior Managers to ensure that budgets, wherever possible, reflect the estimates prepared
- **7.35** To prepare budgets that are consistent with any relevant cash limits, with the authority's annual budget cycle and with guidelines issued by the Cabinet. The format should be prescribed by the Section 151 Officer in accordance with the full council's general directions.
- **7.36** To integrate financial and budget plans into service planning, so that budget plans can be supported by financial and non-financial performance measures.
- **7.37** In consultation with the Section 151 Officer and in accordance with the laid-down guidance and timetable, to prepare detailed draft revenue and capital budgets.
- **7.38** When drawing up draft budget requirements, to have regard to:
 - (a) spending patterns and pressures revealed through the budget monitoring process
 - (b) legal requirements
 - (c) policy requirements as defined by the full council in the approved policy framework

- (d) opportunities set out within the sector business plan to realise additional profit/margin as a contribution to AVDC objectives, and to ensure that services, where feasible, operate on a full cost-recovery basis
- (e) initiatives already under way.

Resource allocation

Why is this important?

7.39 A mismatch often exists between available resources and required resources. A common scenario is that available resources are not adequate to fulfil need/desire. It is therefore imperative that needs/desires are carefully prioritised and that resources are fairly allocated, in order to fulfil all legal responsibilities. Resources may include staff, money, equipment, goods and materials.

Key controls

- **7.40** The key controls for resource allocation are:
 - (a) resources are acquired in accordance with the law and using an approved authorisation process
 - (b) resources are used only for the purpose intended, to achieve the approved policies and objectives, and are properly accounted for
 - (c) resources are securely held for use when required
 - (d) resources are used with the minimum level of waste, inefficiency or loss for other reasons.

Responsibilities of the Section 151 Officer

- **7.41** To advise on methods available for the funding of resource requirements, such as grants from central government and borrowing requirements.
- **7.42** To assist in the allocation of resources to budget managers.

- **7.43** To work within budget limits and to utilise resources allocated, and further allocate resources, in the most efficient, effective and economic way.
- **7.44** To identify opportunities to minimise or eliminate resource requirements or consumption without having a detrimental effect on service delivery.

Capital programme

Why is this important?

- 7.45 Capital expenditure involves acquiring or enhancing fixed assets with a long-term value to the authority, such as land, buildings, and major items of plant, equipment or vehicles. Capital assets shape the way services are delivered in the long term and create financial commitments for the future in the form of financing costs and revenue running costs.
- 7.46 The Government, in conjunction with CIPFA, implemented the Prudential Code for Capital Finance in Local Authorities in 2003. This gave each local authority the ability to borrow freely, although only after they have fully considered affordability issues surrounding any borrowing decision.
- 7.47 To demonstrate that an authority has properly considered these issues they are required by the Prudential Code to set a number of targets and limits in advance of each financial year and then during the year to monitor compliance within these.

Key controls

- **7.48** The key controls for capital programmes are:
- (a) adoption of CIPFA's Prudential Code on Borrowing
- (b) adoption of a Capital Strategy or programme of development
- (c) specific approval by the full council for the programme of capital expenditure
- (d) expenditure on capital schemes is subject to the approval of the Section 151 Officer
- (e) a scheme and estimate, including project plan, progress targets and associated revenue expenditure is prepared for each capital project, for approval by the Cabinet
- (f) approval by the Cabinet where capital schemes are to be financed from the revenue budget, up to a specified amount, and subject to the approval of the full council, where the expenditure exceeds this amount
- (g) proposals for improvements and alterations to buildings must be approved by the appropriate Director
- (h) schedules for individual schemes within the overall budget approved by the full council must be submitted to the Cabinet for approval (for example, minor works), or under other arrangements approved by the full council

- (i) the development and implementation of asset management plans
- (j) accountability for each proposal is accepted by a named manager
- (k) monitoring of progress in conjunction with expenditure and comparison with approved budget.

Responsibilities of the Section 151 Officer

- **7.49** To prepare capital estimates jointly with Senior Managers and the Chief Executive and to report them to the Cabinet for approval. The Cabinet will make recommendations on the capital estimates and on any associated financing requirements to the full council.
- **7.50** To prepare and submit reports to the Cabinet on the projected income, expenditure and resources compared with the approved estimates.
- 7.51 To provide guidance concerning capital schemes and controls, for example, on project appraisal techniques. The definition of 'capital' will be determined by the Section 151 Officer, having regard to government regulations and accounting requirements.
- **7.52** To obtain authorisation from the Council for individual schemes where the estimated expenditure exceeds the capital programme provision by more than the lower of £50,000 or 20% of the scheme cost.

- **7.53** To comply with guidance concerning capital schemes and controls provided by the Section 151 Officer.
- **7.54** To ensure that all capital proposals have undergone a project appraisal in accordance with corporate guidance.
- **7.55** To prepare regular reports reviewing the capital programme provisions for their services. They should also prepare statements upon request of the Section 151 Officer of estimated final costs of schemes in the approved capital programme.
- **7.56** To ensure that adequate records are maintained for all capital contracts.
- **7.57** To proceed with projects only when there is adequate provision in the capital programme and with the agreement of the Section 151 Officer, where required.
- **7.58** To prepare and submit reports, jointly with the Section 151 Officer, to the Cabinet and Council, of any variation in contract costs greater than the lower of £50,000 or 20% of the scheme cost.

- **7.59** To prepare and submit reports, jointly with the Section 151 Officer, to the Cabinet, on completion of all contracts where the final expenditure exceeds the approved contract sum by more than the greater of 5% of the scheme costs or £50,000.
- **7.60** To ensure that credit arrangements, such as leasing agreements, are not entered into without the prior approval of the Section 151 Officer and, if applicable, approval of the scheme through the capital programme.

8 MAINTENANCE OF RESERVES

Why is this important?

8.01 The local authority must decide the level of general reserves it wishes to maintain before it can decide the level of council tax. Reserves are maintained as a matter of prudence. They enable the authority to provide for unexpected events and thereby protect it from overspending, should such events occur. Reserves for specific purposes may also be maintained, such as the purchase or renewal of high value items or to spread the cost of significant and infrequent expenditure.

Key controls

- **8.02** To maintain reserves in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice (CIPFA/LASAAC) or any replacement and agreed accounting policies.
- **8.03** For each reserve established, the purpose, usage and basis of transactions should be clearly identified.
- **8.04** Authorisation and expenditure from reserves by the appropriate Director in consultation with the Section 151 Officer.

Responsibilities of the Section 151 Officer

8.05 To advise the Cabinet and/or the full council on prudent levels of reserves for the authority, and to take account of the advice of the external auditor in this matter.

Responsibilities of Senior Managers

8.06 To ensure that resources are used only for the purposes for which they were intended

Appendix C

Risk Management and Control of Resources

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9 RISK MANAGEMENT

Why is this important?

- 9.01 Local authorities are under increasing external pressure to improve outcomes for the public and at the same time reduce costs. The expectations are high and in order to achieve these challenges the Council is looking for more innovative ways of service delivery and will increasingly work with partners and outside organisations.
- 9.02 The risks associated with change must not be overlooked or underestimated. Members and officers need to be open and upfront about uncertainty at the start so that there is opportunity and time to gather information and explore the options. This will ensure that decisions are made on the best available information and the likelihood of success is increased by having actions plans to minimise risk and maximise opportunities.
- 9.03 Effective risk management will help to ensure that the Council's objectives are more likely to be achieved, that damaging things are less likely to happen and positive opportunities are likely to be realised. This will improve our ability to deliver our priorities and improve outcomes for residents.

Key controls

- **9.04** The key controls for risk management are:
 - (a) procedures are in place to identify, assess, mitigate and monitor risks, and these procedures are operating effectively throughout the authority
 - (b) a monitoring process is in place to review regularly the effectiveness of risk management strategies and the operation of these controls. The risk management process should be conducted on a continuing basis
 - (c) managers know that they are responsible for managing relevant risks
 - (d) the broad direction of the authority's appetite for risk is defined in the Risk Management Framework and acts as a guide for management and decision makers. The risk appetite levels are set by Cabinet and Transition Board and reviewed on an annual basis.
 - (e) the authority has business continuity plans in place to enable its critical activities to be maintained in the face of a disruptive incident and ensure that each service is able to respond appropriately.

Responsibilities of the Section 151 Officer

- **9.05** To prepare and promote the authority's risk management strategy.
- **9.06** To develop risk management processes to be implemented across all services, projects and partnerships.
- **9.07** To ensure that financial risks are identified through the budget setting and financial process.
- **9.08** To address the authority's arrangements for managing risk in Annual Governance Reports.

- **9.09** To take responsibility for risk management, including risk identification, monitoring and reporting, having regard to advice from the officer with delegated responsibility for risk management and other specialist officers (e.g. crime prevention, fire prevention, health and safety).
- **9.10** To ensure that service and project risk registers are reviewed at least quarterly with management teams and significant risks are brought to the attention of the Director or Sector lead.

10 INSURANCE

Why is this important?

10.01 Some risks the Council faces can be eliminated or avoided and others can be reduced through effective control measures. However, there is still the potential for the Council to suffer a financial loss as a result of an unwanted or unforeseen event. For example a major fire, or a liability claim for negligence. Financial protection in the form of external insurance or an internal provision is essential in order to ensure the continued financial and organisational well-being of the council.

Key controls

- **10.02** The key controls for insurance are:
 - (a) provision is made for losses that might result from the risks to which it is exposed
 - (b) acceptable levels of risk are determined and insured against where appropriate
 - (c) procedures are in place to investigate claims within required timescales

Responsibilities of Section 151 Officer

- 10.03 To effect corporate insurance cover, through external insurance and internal funding, and to negotiate all claims in consultation with other officers, where necessary.
- **10.04** To include all appropriate employees of the Council in suitable fidelity guarantee insurance

- 10.05 To ensure that there are regular reviews of insurable risk within their Services and to notify the Section 151 Officer promptly of all new insurable risks, properties or vehicles that require insurance and of any alterations affecting existing insurances
- 10.06 To notify the Section 151 Officer immediately of any loss, liability or damage that may lead to a claim against the Council, together with any information or explanation required by the Section 151 Officer or the Council's insurers

11 INTERNAL CONTROLS

Why is this important?

- **11.01** The authority is complex and beyond the direct control of individuals. It therefore requires internal controls to manage and monitor progress towards strategic objectives.
- **11.02** The authority has statutory obligations, and, therefore, requires internal controls to identify, meet and monitor compliance with these obligations.
- **11.03** The authority faces a wide range of strategic, financial, and operational risks, both from internal and external factors, which threaten the achievement of its objectives. Internal controls are necessary to manage these risks.
- **11.04** The system of internal controls is established in order to provide measurable achievement of:
 - (a) efficient and effective operations
 - (b) reliable financial information and reporting
 - (c) compliance with laws and regulations
 - (d) risk management.

Key controls

- **11.05** The key controls and control objectives for internal control systems are:
 - (a) Senior Managers carry out regular assessments of their own service to review the key controls in place and identify gaps and actions to meet the required standards. (for reference purposes this was previously the Service Assessment then the Service Risk Assurance Process)
 - (b) a formal statement as part of the Annual Governance Statement to the effect that the Council is satisfied that the systems of internal control are operating effectively
 - (c) managerial control systems, including defining policies, setting objectives and plans, monitoring financial and other performance and taking appropriate anticipatory and remedial action. The key objective of these systems is to promote ownership of the control environment by defining roles and responsibilities
 - (d) financial and operational control systems and procedures, which include physical safeguards for assets, segregation of duties, authorisation and approval procedures and information systems

(e) an effective internal audit function that is properly resourced. It should operate in accordance with the Public Sector Internal Audit Standards and with any other statutory obligations and regulations.

Responsibilities of the Section 151 Officer

- 11.06 To ensure that the authority puts in place effective internal financial controls covering accounting standards and guidance, budgetary systems, supervision, management review and monitoring, physical safeguards, segregation of duties, accounting procedures, information systems and authorisation and approval processes. Ensuring that these controls are an integral part of the authority's underlying framework of corporate governance.
- **11.07** Address the authority's arrangements for financial and internal control in Annual Governance Reports.

- **11.08** To manage processes to check that established controls are being adhered to and to evaluate their effectiveness, in order to be confident in the proper use of resources, achievement of objectives and management of risks.
- 11.09 To review existing controls in the light of changes affecting the authority and to establish and implement new ones in line with guidance from the Section 151 Officer. Senior Managers should also be responsible for removing controls that are unnecessary or not cost or risk effective for example, because of duplication.
- **11.10** To ensure staff have a clear understanding of the consequences of lack of control.
- **11.11** To provide unrestricted access to their records and systems so that Internal Audit may independently verify that controls are effective and risks are mitigated.

12 ACCOUNTS AND AUDIT REQUIREMENTS

Internal audit (in AVDC this is the Business Assurance Service)

Why is this important?

- **12.01** The Accounts and Audit Regulations (2015) require that a local authority must undertake "an effective internal audit to evaluate the effectiveness of its risk management, control and governance processes, taking into account public sector internal auditing standards or guidance".
- 12.02 In addition, the Council's Section 151 Officer has a statutory duty under the Local Government Act 1972 (Sec 151) to establish a clear framework for the proper administration of the authority's financial affairs. The Section 151 Officer relies, amongst other sources, upon the work of internal audit in reviewing the operation of systems of internal control and financial management.
- 12.03 Accordingly, internal audit is an independent and objective assurance and consulting function established by the authority for reviewing the system of internal control. It assists the Council in accomplishing its objectives by bringing a systematic and disciplined approach to evaluate and improve the effectiveness of the Council's risk management, control and governance processes.

Key controls

- **12.04** The key controls for internal audit are:
 - (a) that it is independent in its planning and operation
 - (b) the Head of Internal Audit (at AVDC this is the Business Assurance Manager) has direct access to the Chief Executive, all levels of management and directly to elected members
 - (c) the internal audit activity is established by the Audit Committee
 - (d) the internal auditors comply with the Public Sector Internal Audit Standards.

Responsibilities of the Section 151 Officer

- **12.05** To ensure that the authority has put in place effective arrangements for internal audit of the control environment and systems of internal control as required by professional standards.
- **12.06** To ensure that internal auditors have the authority to:
 - (a) access authority premises at all reasonable times

- (b) access all assets, records, documents, correspondence and control systems
- (c) receive any information and explanation considered necessary concerning any matter under consideration
- (d) require any employee of the authority to account for cash, stores or any other authority asset under his or her control
- (e) access records belonging to third parties, such as contractors or partners, when required
- (f) directly access the Chief Executive, the Cabinet and audit committee.
- **12.07** To review the strategic and annual audit plans prepared by the head of internal audit, which take account of the characteristics and relative risks of the activities involved.

Responsibilities of Senior Managers

- **12.08** To ensure that internal auditors are given access at all reasonable times to premises, personnel, documents and assets that the auditors consider necessary for the purposes of their work.
- **12.09** To ensure that auditors are provided with any information and explanations that they seek in the course of their work.
- **12.10** To consider and respond promptly to recommendations in audit reports.
- **12.11** To ensure that any agreed actions arising from audit recommendations are carried out in a timely and efficient fashion.
- **12.12** To ensure that new systems for maintaining financial records, or records of assets, or changes to such systems, are discussed with and agreed by the Business Assurance Manager prior to implementation.

External audit

Why is this important?

12.13 The external auditors give an independent opinion on the authority's financial statements and may review and, where appropriate, report on aspects of the arrangements set in place to ensure the proper conduct of the Council's financial affairs and to manage its performance and use of resources. As such, external audit is an essential element in the process of accountability and makes an important contribution to the stewardship of public money and the corporate governance of public services.

12.14 Following the abolition of the Audit Commission, The Local Audit and Accountability Act 2014 enables each "relevant authority" to appoint their own local auditors via an auditor panel. These provisions are being implemented on a phased basis and it is expected that the new arrangements will have been implemented by 31 December 2017. From 2015 to 2017 external auditors are appointed by Public Sector Audit Appointments Limited (PSAA) normally for a minimum period of five years. PSAA prepares a code of audit practice, which external auditors follow when carrying out their audits.

Key controls

- **12.15** The authority must prepare an annual statement of accounts in accordance with the Accounts and Audit Regulations (2015) and relevant accounting standards.
- **12.16** The authority's accounts are scrutinised by external auditors, who must be satisfied that the statement of accounts present a "true and fair' view of the financial position of the authority and its income and expenditure for the year in question and comply with the legal requirements.
- **12.17** The external auditor has rights of access to all documents and information necessary for audit purposes.

Responsibilities of the Section 151 Officer

- **12.18** To ensure that external auditors are given access at all reasonable times to premises, personnel, documents and assets that the external auditors consider necessary for the purposes of their work.
- 12.19 To ensure there is effective liaison between external and internal audit.
- **12.20** To work with the external auditor and advise the full council, Cabinet and Senior Managers on their responsibilities in relation to external audit.

- **12.21** To ensure that external auditors are given access at all reasonable times to premises, personnel, documents and assets which the external auditors consider necessary for the purposes of their work.
- **12.22** To ensure that all records and systems are up to date and available for inspection.

13 PREVENTING FRAUD AND CORRUPTION

Why is it this important?

- **13.01** The authority will not tolerate fraud and corruption in the administration of its responsibilities, whether from inside or outside the authority.
- **13.02** The authority's expectation of propriety and accountability is that members and staff at all levels will lead by example in ensuring adherence to legal requirements, rules, procedures and practices.
- 13.03 The authority also expects that individuals and organisations (e.g. suppliers, contractors, service providers or partners) with whom it comes into contact will act towards the authority with integrity and without thought or actions involving fraud and corruption.

Key controls

- **13.04** The key controls regarding the prevention of financial irregularities are that:
- (a) the authority has an effective anti-fraud and anti-corruption policy and maintains a culture that will not tolerate fraud or corruption
- (b) all members and staff act with integrity and lead by example
- (c) senior managers are required to deal swiftly and firmly with those who defraud or attempt to defraud the authority or who are corrupt
- (d) high standards of conduct are promoted amongst members by the standards committee
- (e) the maintenance of a register of interests in which any hospitality or gifts accepted must be recorded
- (f) whistle blowing procedures are in place and operate effectively. These are set out in the Whistle Blowing Policy.
- (g) legislation including the Public Interest Disclosure Act 1998 is adhered to.

Responsibilities of the Section 151 Officer

- **13.05** To develop and maintain an anti-fraud and corruption policy.
- **13.06** To maintain adequate and effective internal control arrangements.
- **13.07** To ensure that all suspected irregularities are reported to the Business Assurance Manager, the Chief Executive, the Cabinet and the audit committee.

13.08 To ensure that effective procedures are in place to investigate promptly any fraud or irregularity.

Responsibilities of Senior Managers

- 13.09 To notify the Section 151 Officer and Business Assurance Manager immediately of any suspected fraud, theft, irregularity, improper use or misappropriation of the authority's property or resources. Pending investigation and reporting, the Senior Manager should take all necessary steps to prevent further loss and to secure records and documentation against removal or alteration.
- **13.10** To instigate the authority's disciplinary procedures where the outcome of an audit investigation indicates improper behaviour.
- 13.11 To ensure that where financial impropriety is discovered, the Section 151 Officer and Business Assurance Manager is informed, and where sufficient evidence exists to believe that a criminal offence may have been committed, the police are called in to determine with the Crown Prosecution Service whether any prosecution will take place. This does not relate to benefit fraud prosecutions which are dealt with by the Department of Work and Pensions Single Fraud Investigation Service.
- **13.12** To maintain a register of interests. To ensure that all staff in their service complete the declaration of interests in the Code of Conduct (Appendix B to 2014 version) if required to do so.

14 ANTI MONEY LAUNDERING

Why is it this important?

- **14.01** While the majority of money laundering activity in the UK falls outside of the public sector, vigilance by employees of the Council can help identify those who are or may be perpetrating crimes relating to the financing of terrorism and money laundering
- **14.02** The Council has procedures for checking the recording the intentions of the people and organisations it does business with and for reporting suspected money laundering.

Responsibilities of the Section 151 Officer

14.03 The Section 151 Officer is the appointed Money Laundering Officer. They must ensure that there are procedures in place to combat money laundering.

Responsibilities of the Senior Managers and Officers

- **14.04** Officers must not:
 - Conceal, disguise, convert, transfer or remove anything gained through crime.
 - Tip off a criminal or suspect
 - Assist money laundering
- **14.05** Staff concerns should be reported to the Section 151 Officer. All suspicious transactions, irrespective of their values, should be reported to the Officer.

15 ASSETS

Security

Why is this important?

15.01 The authority holds assets in the form of property, vehicles, equipment, furniture and other items worth many millions of pounds. It is important that assets are safeguarded and used efficiently in service delivery, and that there are arrangements for the security of both assets and information required for service operations. An up-to-date asset register is a prerequisite for proper fixed asset accounting and sound asset management.

Key controls

- **15.02** The key controls for the security of resources such as land, buildings, fixed plant machinery, equipment, software and information are:
 - (a) resources are used only for the purposes of the authority and are properly accounted for
 - (b) resources are available for use when required
 - (c) resources no longer required are disposed of in accordance with the law and the regulations of the authority so as to maximise benefits
 - (d) an asset register is maintained for the authority, assets are recorded when they are acquired by the authority and this record is updated as changes occur with respect to the location and condition of the asset
 - (e) all staff are aware of their responsibilities with regard to safeguarding the authority's assets and information, including the requirements of the Data Protection Act and software copyright legislation
 - (f) all staff are aware of their responsibilities with regard to safeguarding the security of the authority's computer systems, including maintaining restricted access to the information held on them and compliance with the authority's information security policies.

Responsibilities of the Section 151 Officer

- **15.03** To ensure that an asset register is maintained in accordance with good practice for all fixed assets with a value in excess of £10,000. The function of the asset register is to provide the authority with information about fixed assets so that they are:
 - safeguarded

- used efficiently and effectively
- adequately maintained.
- **15.04** To receive the information required for accounting, costing and financial records from each Senior Manager.
- **15.05** To ensure that assets are valued in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice (CIPFA/LASAAC) or any subsequent replacement.

- 15.06 Each Senior Manager shall ensure an inventory is maintained in a form approved by the Section 151 Officer for all properties, plant and machinery and moveable assets currently owned or used by the authority. Any use of property by a department or establishment other than for direct service delivery should be supported by documentation identifying terms, responsibilities and duration of use.
- **15.07** To ensure that lessees and other prospective occupiers of council land are not allowed to take possession or enter the land until a lease or agreement, in a form approved by the Senior Manager in consultation with the Section 151 Officer, has been established as appropriate.
- **15.08** To ensure the proper security of all buildings and other assets under their control.
- **15.09** Where after discussion at corporate level land or buildings are deemed surplus to requirements, a recommendation for sale should be the subject of a joint report by the Director and the Section 151 Officer.
- **15.10** To pass title deeds to the nominated Director who is responsible for custody of all title deeds.
- **15.11** To ensure that no authority asset is subject to personal use by an employee without proper authority.
- **15.12** To ensure the safe custody of vehicles, equipment, furniture, stock, stores and other property belonging to the authority.
- **15.13** To ensure that assets are identified, their location recorded and that they are appropriately marked and insured.
- **15.14** To consult the Section 151 Officer in any case where security is thought to be defective or where it is considered that special security arrangements may be needed.

- **15.15** To ensure cash holdings on premises are kept to a minimum.
- **15.16** To ensure that keys to safes and similar receptacles are carried on the person of those responsible at all times; loss of any such keys must be reported to the Section 151 Officer as soon as possible.
- **15.17** To record all disposal or part exchange of assets that should normally be by competitive tender or public auction, unless, following consultation with the Section 151 Officer, the Cabinet agrees otherwise.
- **15.18** To arrange for the valuation of assets for accounting purposes to meet requirements specified by the Section 151 Officer.
- 15.19 To ensure that all employees are aware that they have a personal responsibility with regard to the protection and confidentiality of information, whether held in manual or computerised records. Information may be sensitive or privileged, or may possess some intrinsic value, and its disclosure or loss could result in a cost to the authority in some way.

Inventories

- **15.20** To maintain inventories and record an adequate description of furniture, fittings, equipment, plant and machinery.
- 15.21 To carry out an annual check of all items on the inventory in order to verify location, review, condition and to take action in relation to surpluses or deficiencies, annotating the inventory accordingly. Attractive and portable items such as laptops, computers, and cameras should be identified with security markings as belonging to the authority.
- **15.22** To make sure that property is only used in the course of the authority's business, unless the Senior Manager concerned has given permission otherwise.

Stocks and stores

- **15.23** To make arrangements for the care and custody of stocks and stores in the department.
- **15.24** To ensure stocks are maintained at reasonable levels and are subject to a regular independent physical check. All discrepancies should be investigated and pursued to a satisfactory conclusion.
- **15.25** To investigate and remove from the authority's records (i.e. write off) discrepancies as necessary, subject to the limits set out in 15.27 below.

- **15.26** To authorise or write off disposal of redundant stocks and equipment. Procedures for disposal of such stocks and equipment should be by competitive quotations or auction. Alternative arrangements for individual disposals may be agreed with the Section 151 Officer.
- **15.27** To seek Section 151 Officer approval to the write-off of redundant stocks and equipment valued at less than £1,000 and the Cabinet Member for Resource's authority for all sums in excess of this.

Intellectual property

Why is this important?

15.28 Intellectual property is a generic term that includes inventions and writing. If these are created by the employee during the course of employment, for example developed software, then as a general rule they belong to the employer, not the employee. Various acts of Parliament cover different types of intellectual property.

Key controls

15.29 In the event that the authority decides to become involved in the commercial exploitation of inventions, the matter should proceed in accordance with the authority's approved intellectual property procedures.

Responsibilities of the Section 151 Officer

15.30 To develop and disseminate good practice through the authority's intellectual property procedures.

Responsibilities of Senior Managers

15.31 To ensure that controls are in place to ensure that staff do not carry out private work in council time and, where relevant, that staff are aware of an employer's rights with regard to intellectual property.

Asset disposal

Why is this important?

15.32 It would be uneconomic and inefficient for the cost of assets to outweigh their benefits. Obsolete, non-repairable or unnecessary resources should be disposed of in accordance with the law and the regulations of the authority.

Key controls

- 15.33 Assets for disposal are identified and are disposed of at the most appropriate time, and only when it is in the best interests of the authority, and best price is obtained, bearing in mind other factors, such as environmental issues. For items of significant value, disposal should be by competitive tender or public auction.
- **15.34** Procedures protect staff involved in the disposal from accusations of personal gain.

Responsibilities of the Section 151 Officer

- **15.35** To issue guidelines representing best practice for disposal of assets.
- **15.36** To ensure appropriate accounting entries are made to remove the value of disposed assets from the authority's records and to include the sale proceeds if appropriate.

- **15.37** To seek advice from purchasing advisors on the disposal of surplus or obsolete materials, stores or equipment and obtain best value of any disposal.
- **15.38** Seek the authority of the Section 151 Officer for any disposal process outside of those described in 14.34.
- **15.39** To ensure that income received for the disposal of an asset is properly banked and coded.

16 TREASURY MANAGEMENT

Why is this important?

16.01 Many millions of pounds pass through the authority's books each year. This led to the establishment of codes of practice. These aim to provide assurances that the authority's money is properly managed in a way that balances risk with return, but with the overriding consideration being given to the security of the authority's capital sum.

Appendix C – Risk Management & Control of Resources

Key controls

- **16.02** That the authority's borrowings and investments comply with the CIPFA *Code of Practice on Treasury Management* or such other publication determined to represent best practice and with the authority's treasury policy statement.
- **16.03** Accordingly the Council will create and maintain, as the cornerstones for effective treasury management:
 - a treasury management policy statement, stating the policies and objectives of its treasury management activities.
 - Suitable Treasury Management Practices (TMPs) setting out the manner in which the
 organisation will seek to achieve those policies and objectives and prescribing how it will
 manage and control those activities.

Responsibilities of Section 151 Officer – treasury management and banking

- **16.04** To arrange the borrowing and investments of the authority in such a manner as to comply with the CIPFA *Code of Practice on Treasury Management* and the authority's treasury management policy statement and strategy.
- **16.05** The Council will receive reports on its treasury management policies, practices and activities, including as a minimum, an annual strategy and plan in advance of the year, and an annual report after its close.
- **16.06** To report three times a year on treasury management activities.
- **16.07** To operate bank accounts as are considered necessary opening or closing any bank account shall require the approval of the Section 151 Officer.

Responsibilities of Senior Managers – treasury management and banking

16.08 To follow the instructions on banking issued by the Section 151 Officer.

Responsibilities of Section 151 Officer – investments and borrowing

- **16.09** To ensure that all investments of money are made in the name of the authority or in the name of nominees approved by the full council.
- **16.10** To ensure that all securities that are the property of the authority or its nominees and the title deeds of all property in the authority's ownership are held in the custody of the appropriate nominated Director.
- **16.11** To effect all borrowings in the name of the authority.
- **16.12** To act as the authority's registrar of stocks, bonds and mortgages and to maintain records of all borrowing of money by the authority.

Responsibilities of Senior Managers – investments and borrowing

16.13 To ensure that loans are not made to third parties and that interests are not acquired in companies, joint ventures or other enterprises without the approval of the full council, following consultation with the Section 151 Officer.

Responsibilities of Senior Managers – trust funds and funds held for third parties

- **16.14** To arrange for all trust funds to be held, wherever possible, in the name of the authority. All officers acting as trustees by virtue of their official position shall deposit securities, etc. relating to the trust with the Section 151 Officer, unless the deed otherwise provides.
- **16.15** To arrange, where funds are held on behalf of third parties, for their secure administration, approved by the Section 151 Officer, and to maintain written records of all transactions.
- **16.16** To ensure that trust funds are operated within any relevant legislation and the specific requirements for each trust.

Responsibilities of the Section 151 Officer – imprest accounts (Petty Cash)

16.17 The Council does not operate any imprest or petty cash accounts. Wherever possible purchases should be made using orders raised on Technology One or using a Council Purchase Card. Small items of expenditure directly incurred by employees using their own money can be reclaimed through expenses and reimbursed through the payroll system.

Responsibilities of the Section 151 Officer – purchasing cards

- **16.18** Provide designated employees of the authority with purchasing cards to meet expenditure on behalf of the authority and to prescribe rules for operating these accounts. Items of expenditure should not exceed the prescribed amount.
- **16.19** Maintain a record of all employees holding purchasing cards and their respective limits and categories of spend, and periodically to review the arrangements for the safe custody and control of these cards.

Responsibilities of Senior Managers – purchasing cards

- **16.20** To ensure that employees holding a purchasing card:
 - (a) are aware of and comply with all guidance as issued from time to time by the Section 151 Officer including accounting for transactions using the prescribed software (e.g. Technology One) either as a card holder or as an approver of spend.
 - (b) obtain and retain vouchers / on-line receipts to support each purchase made using the purchase card. Where appropriate, an official receipted VAT invoice must be obtained
 - (c) make adequate arrangements for the safe custody of the card and not divulge or share any associated PIN
 - (d) reconcile and balance the purchase card statement at least monthly; reconciliation sheets to be signed and retained by the card holder together with the vouchers
 - (e) produce upon demand by the Section 151 Officer all vouchers and on-line receipts to the total value of purchases made using the purchase card
 - (f) record transactions promptly
 - (g) on leaving the authority's employment or otherwise ceasing to be entitled to hold a purchase card, an employee shall return the card to the Section 151 Officer.

17 STAFFING

Why is this important?

17.01 In order to provide the highest level of service, it is crucial that the authority recruits and retains high calibre, knowledgeable staff, qualified to an appropriate level.

Key controls

17.02 The key controls for staffing are:

- (a) an appropriate staffing strategies and policies exists, in which staffing requirements and budget allocation are matched
- (b) procedures are in place for forecasting staffing requirements and cost
- (c) controls are implemented that ensure that staff time is used efficiently and to the benefit of the authority
- (d) checks are undertaken prior to employing new staff to ensure that they are appropriately qualified, experienced and trustworthy.

Responsibilities of the Section 151 Officer

- **17.03** To ensure that budget provision exists for all existing and new employees.
- **17.04** Together with the Sector Lead for Business Support act as an advisor to Senior Managers on areas such as National Insurance and pension contributions, as appropriate.

- **17.05** To produce an annual staffing budget.
- **17.06** To ensure that the staffing budget is an accurate forecast of staffing levels and is equated to an appropriate revenue budget provision (including on-costs and overheads).
- **17.07** To monitor staff activity to ensure adequate control over such costs as sickness, overtime, training and temporary staff.
- **17.08** To ensure that the staffing budget is not exceeded without due authority and that it is managed to enable the agreed level of service to be provided.

17.09 To ensure that the Sector Lead for Business Support and the Section 151 Officer are immediately informed if the staffing budget is likely to be materially over- or underspent.

Appendix D

Financial Systems and Procedures

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18 GENERAL

Why is this important?

- 18.01 Teams have many systems and procedures relating to the control of the authority's assets, including purchasing, costing and management systems. Teams are increasingly reliant on computerised systems for their financial management information. The information must therefore be accurate and the systems and procedures sound and well administered. They should contain controls to ensure that transactions are properly processed and errors detected promptly.
- **18.02** The Section 151 Officer has a professional responsibility to ensure that the authority's financial systems are sound and should therefore be consulted in advance of any proposed new developments or changes.

Key controls

18.03 The key controls for systems and procedures are:

- (a) basic data exists to enable the authority's objectives, targets, budgets and plans to be formulated
- (b) performance is communicated to the appropriate managers on an accurate, complete and timely basis
- (c) early warning is provided of deviations from target, plans and budgets that require management attention
- (d) operating systems and procedures are secure.

Responsibilities of the Section 151 Officer

- **18.04** To make arrangements for the proper administration of the authority's financial affairs, including to:
 - (a) issue advice, guidance and procedures for officers and others acting on the authority's behalf
 - (b) determine the accounting systems, form of accounts and supporting financial records
 - (c) establish arrangements for audit of the authority's financial affairs
 - (d) approve any new financial systems to be introduced
 - (e) approve any changes to be made to existing financial systems.

- **18.05** To ensure that accounting records are properly maintained and held securely.
- **18.06** To ensure that vouchers and documents with financial implications are not destroyed, except in accordance with arrangements approved by the Section 151 Officer.
- 18.07 To ensure that a complete management trail, allowing financial transactions to be traced from the accounting records to the original document, and vice versa, is maintained.
- **18.08** To incorporate appropriate controls to ensure that, where relevant:
 - (a) all input is genuine, complete, accurate, timely and not previously processed
 - (b) all processing is carried out in an accurate, complete and timely manner
 - (c) output from the system is complete, accurate and timely.
- **18.09** To ensure that the organisational structure provides an appropriate segregation of duties to provide adequate internal controls and to minimise the risk of fraud or other malpractice.
- **18.10** To ensure there is a documented and tested disaster recovery plan to allow information system processing to resume quickly in the event of an interruption.
- **18.11** To ensure that systems are documented and staff trained in operations.
- **18.12** To consult with the Section 151 Officer before changing any existing financial system or introducing new financial systems.
- **18.13** To establish a scheme of delegation identifying officers authorised to act upon their behalf in respect of payments, income collection and placing orders, including variations, and showing the limits of their authority.
- **18.14** To supply lists of authorised officers, with specimen signatures and delegated limits, to the Section 151 Officer, together with any subsequent variations.
- **18.15** To ensure that effective contingency arrangements, including back-up procedures, exist for computer systems. Wherever possible, back-up information should be securely retained in a fireproof location, preferably off site or at an alternative location within the building.
- **18.16** To ensure that, where appropriate, computer systems are registered in accordance with data protection legislation and that staff are aware of their responsibilities under the legislation.
- **18.17** To ensure that relevant standards and guidelines for computer systems issued by the Sector Lead for responsible for IT are observed.

- **18.18** To ensure that computer equipment and software are protected from loss and damage through theft, vandalism, etc.
- **18.19** To comply with the copyright, designs and patents legislation and, in particular:
 - (a) not to install or cause to be installed any software unless is has been legally acquired
 - (b) to ensure that staff are aware of legislative provisions
 - (c) in developing systems, due regard is given to the issue of intellectual property rights.

19 INCOME AND EXPENDITURE

Income

Why is this important?

19.01 Income can be a vulnerable asset and effective income collection systems are necessary to ensure that all income due is identified, collected, receipted and banked properly. It is preferable to obtain income in advance of supplying goods or services as this improves the authority's cashflow and also avoids the time and cost of administering debts.

Key controls

19.02 The key controls for income are:

- (a) all income due to the authority is identified and charged correctly, in accordance with an approved scale of charges for each service, which is regularly reviewed
- (b) charges should be consistent with the objective that the cost of the services provided should be covered by charges unless there is an approved and measurable objective for either subsidising or over recovering the cost of the service.
- (c) In determining the correct level of charge the charges of competing and comparable providers should also be referenced as this may be material in determining the maximum or minimum level of charge appropriate and evidence should be documented and retained.
- (d) all income is collected from the correct person, at the right time, using the correct procedures and the appropriate stationery
- (e) all money received by an employee on behalf of the authority is paid without delay, to the authority's bank account, and properly recorded. The responsibility for cash collection should be separated from that:
 - for identifying the amount due
 - for reconciling the amount due to the amount received
- (f) effective action is taken to pursue non-payment within defined timescales
- (g) formal approval for debt write-off is obtained
- (h) appropriate write-off action is taken within defined timescales
- (i) appropriate accounting adjustments are made following write-off action

- (j) all appropriate income documents are retained and stored for the defined period in accordance with the document retention schedule
- (k) money collected and deposited is reconciled to the bank account by a person who is not involved in the collection or banking process.

Responsibilities of the Section 151 Officer

- **19.03** To agree arrangements for the collection of all income due to the authority and to approve the procedures, systems and documentation for its collection.
- **19.04** To provide guidance which reflects best practice to Senior Managers on the creation of a charging framework for their service areas.
- **19.05** To agree the form of all stationery used in the collection and receipt of income.
- **19.06** To agree the write-off of bad debts up to an approved limit in each case in accordance with the scheme of officer delegations and to refer larger sums to the Cabinet member for Resources.
- **19.07** To approve all debts to be written off in and to keep a record of all sums written off up to the approved limit specified in the scheme of officer delegation and to adhere to the requirements of the Accounts and Audit Regulations 2006.
- **19.08** To obtain the approval of the Cabinet member for Resources or the Cabinet in consultation with the relevant Director for writing off debts in excess of the approved limit in accordance with the scheme of delegation.
- **19.09** To ensure that appropriate accounting adjustments are made following write-off action.

- **19.10** To establish a scale of fees and charges for the supply of goods or services, including the appropriate charging of VAT, and to review it regularly, in line with corporate policies and guidance.
- **19.11** To separate the responsibility for identifying amounts due and the responsibility for collection, as far as is practicable.
- **19.12** To establish and initiate appropriate recovery procedures, including legal action where necessary, for debts that are not paid promptly.
- **19.13** To ensure that official receipts are issued or that other documentation is maintained for income collection.
- **19.14** To ensure that secure systems are in place for the opening of post so that money received by post is properly identified and recorded.

- **19.15** To ensure that receipts, tickets and other records of income are held securely for the appropriate period.
- **19.16** To ensure all income is locked away to safeguard against loss or theft, and to ensure the security of cash handling.
- **19.17** To ensure that income is paid fully and promptly into the appropriate authority bank account in the form in which it is received. Appropriate details should be recorded on to paying-in slips to provide an audit trail. Money collected and deposited must be reconciled to the bank account on a regular basis.
- **19.18** To ensure income is not used to cash personal cheques or other payments.
- 19.19 To ensure that the Section 151 Officer is supplied with details relating to work done, goods supplied, services rendered or other amounts due, to enable the Section 151 Officer to record correctly the sums due to the authority and to ensure accounts are sent out promptly. To do this, Senior Managers should use established performance management systems to monitor recovery of income and flag up areas of concern to the Section 151 Officer. Senior Managers have a responsibility to assist the Section 151 Officer in collecting debts that they have originated, by providing any further information requested by the debtor, and in pursuing the matter on the authority's behalf. Only up to approved levels of cash can be held on the premises.
- **19.20** To keep a record of every transfer of Council money between employees of the authority. The receiving officer must sign for the transfer and the transferor must retain a copy.
- 19.21 To recommend to the Section 151 Officer all debts to be written off and to keep a record of all sums written off up to the approved limit. Once raised, no bona fide debt may be cancelled, except by full payment or by its formal writing off. A credit note to replace a debt can only be issued to correct a factual inaccuracy or administrative error in the calculation and/or billing of the original debt.
- **19.22** To obtain the approval of the Section 151 Officer when writing off debts in excess of the approved limit, and the approval of the Cabinet where required.
- **19.23** To notify the Section 151 Officer of outstanding income relating to the previous financial year in line with the timetable determined by the Section 151 Officer and, in any case, not later than 31 March.

Ordering and paying for work, goods and services

Why is this important?

19.24 Public money should be spent with demonstrable probity and in accordance with the authority's policies. Authorities have a statutory duty to achieve best value in part through economy and efficiency. The authority's procedures should help to ensure that services obtain value for money from their purchasing arrangements. These procedures should be read in conjunction with the authority's Contract Procedure Rules.

General

- 19.25 Every officer and member of the authority has a responsibility to declare any links or personal interests that they may have with purchasers, suppliers and/or contractors if they are engaged in contractual or purchasing decisions on behalf of the authority, in accordance with appropriate codes of conduct.
- 19.26 Official orders must be in a form approved by the Section 151 Officer. Orders must be raised using the Technology One system. Requisitions are raised and approved locally using the system. Official orders must be issued for all work, goods or services to be supplied to the authority, except for supplies of utilities, periodic payments such as rent or rates, petty cash purchases or other exceptions specified by the Section 151 Officer.
- 19.27 Each order must conform to the procurement strategy approved by the Cabinet and the standardisation of supplies and materials. Standard terms and conditions must not be varied without the prior approval of the Section 151 Officer.
- **19.28** Apart from purchase cards the normal method of payment from the authority shall be by BACS or other instrument or approved method, drawn on the authority's bank account by the Section 151 Officer. The use of direct debit shall require the prior agreement of the Section 151 Officer.
- **19.29** Official orders must not be raised for any personal or private purchases, nor must personal or private use be made of authority contracts.

Key controls

- **19.30** The key controls for ordering and paying for work, goods and services are:
 - (a) all goods and services are ordered only by appropriate persons and are correctly recorded, orders must be raised in advance of receiving goods or services

- (b) all goods and services shall be ordered in accordance with the authority's Contract Procedure Rules unless they are purchased from sources within the authority
- (c) goods and services received are checked to ensure they are in accordance with the order. Goods should not be received by the person who placed the order. Goods receipting must be carried out using the Technology One system as soon as a supplier has delivered goods or services (unless these are not fit for purpose).
- (d) payments are not made unless goods have been received by the authority to the correct price, quantity and quality standards
- (e) all payments are made to the correct person, for the correct amount and are properly recorded, regardless of the payment method
- (f) all appropriate evidence of the transaction and payment documents are retained and stored for the defined period, in accordance with the document retention schedule
- (g) all expenditure, including VAT, is accurately recorded against the right budget and any exceptions are corrected
- (h) in addition, the effect of e-business/e-commerce and electronic purchasing requires that processes are in place to maintain the security and integrity of data for transacting business electronically.

Responsibilities of the Section 151 Officer

- **19.31** To ensure that all the authority's financial systems and procedures are sound and properly administered.
- **19.32** To approve any changes to existing financial systems and to approve any new systems before they are introduced.
- **19.33** To provide frameworks and guidance on the use of supplementary payment systems such as Purchasing Cards or pre loaded Payment Cards.
- **19.34** To approve the form of official orders on Technology One and associated terms and conditions.
- **19.35** To make payments from the authority's funds on the Director's authorisation, or an individual with authority as delegated by the Director, that the expenditure has been duly incurred in accordance with financial regulations.
- **19.36** To make payments, whether or not provision exists within the estimates, where the payment is specifically required by statute or is made under a court order.

- 19.37 To make payments to contractors on the certificate of the appropriate Director, or an individual with authority as delegated by the Director, which must include details of the value of work, retention money, amounts previously certified and amounts now certified.
- **19.38** To provide advice on making payments by the most economical means.
- **19.39** To ensure that a budgetary control system is established that enables commitments incurred by placing orders to be shown against the appropriate budget allocation so that they can be taken into account in budget monitoring reports.
- **19.40** To ensure that payment is not made unless a proper VAT invoice has been received, checked, coded and certified for payment, confirming:
 - (a) receipt of goods or services
 - (b) that the invoice has not previously been paid
 - (c) that expenditure has been properly incurred and is within budget provision
 - (d) that prices and arithmetic are correct and accord with quotations, tenders, contracts or catalogue prices
 - (e) correct accounting treatment of tax
 - (f) that the invoice is correctly coded (coding should not be required in normal circumstances as the order will have the code)
 - (g) that discounts have been taken where available
 - (h) that appropriate entries will be made in accounting records.
 - (i) that the appropriate order number is quoted
- **19.41** To ensure that payments are not made on a photocopied or faxed invoice, statement or other document other than the original invoice or certified copy.

Responsibilities of Senior Managers

19.42 To ensure that orders are raised in a timely way on the Technology One system. le that orders are raised in advance of goods or services being delivered and only in exceptions are retrospective orders raised.

- **19.43** To ensure that orders are only used for goods and services provided to the Authority. Individuals must not use official orders to obtain goods or services for their private use.
- 19.44 To ensure that only those staff authorised to do so authorise orders and to maintain an up-to-date list of such authorised staff, including specimen signatures identifying in each case the limits of their authority. The authoriser of the order should be satisfied that the goods and services ordered are appropriate and needed, that there is adequate budgetary provision and that quotations or tenders have been obtained if necessary. Best value principles should underpin the authority's approach to procurement. Value for money should always be achieved.
- 19.45 To ensure that goods and services are checked on receipt to verify that they are in accordance with the order. This check should be carried out by a different officer from the person who authorised the order. Appropriate entries should then be made in inventories or stores records.
- **19.46** To ensure that two authorised members of staff are involved in the requisitioning, ordering and receiving process. Invoice authorisation should not be required if the correct ordering process has been followed unless the invoice is related to one of the agreed exceptions to the ordering process outlined above.
- **19.47** To ensure that the department maintains and reviews periodically a list of staff approved to authorise orders and exceptionally invoices or requests for payment to be made.
- **19.48** To encourage suppliers of goods and services to receive payment by the most economical means for the authority. It is essential, however, that payments made by direct debit have the prior approval of the Section 151 Officer.
- **19.49** To ensure that the department obtains best value from purchases by taking appropriate steps to obtain competitive prices for goods and services of the appropriate quality, with regard to the best practice guidelines issued by the procurement officer, which are in line with best value principles and contained in the authority's Contract Procedure Rules.
- 19.50 To utilise the Contract Procedure Rules established by the procurement officer and Section 151 Officer in putting purchases, where appropriate, out to competitive quotation or tender. These will comply with the code of practice on tenders and contracts and will cover:
 - (a) authorised officers and the extent of their authority
 - (b) advertisement for tenders

- (c) procedure for creating, maintaining and revising a standard list of contractors
- (d) selection of tenderers
- (e) compliance with UK and EC legislation and regulations
- (f) procedures for the submission, receipt, opening and recording of tenders
- (g) the circumstances where financial or technical evaluation is necessary
- (h) procedures for negotiation
- (i) acceptance of tenders
- (j) the form of contract documentation
- (k) cancellation clauses in the event of corruption or bribery
- (I) contract records.
- **19.51** To ensure that employees are aware of the national code of conduct for local government employees (summarised in the procedures and conditions of employment manual).
- 19.52 To ensure that loans, leasing or rental arrangements are not entered into without prior agreement from the Section 151 Officer. This is because of the potential impact on the authority's borrowing powers, to protect the authority against entering into unapproved credit arrangements and to ensure that value for money is being obtained.
- **19.53** To notify the Section 151 Officer of outstanding expenditure relating to the previous financial year in line with the timetable determined by the Section 151 Officer and, in any case, not later than 31 March.
- 19.54 With regard to contracts for construction and alterations to buildings and for civil engineering works, to document and agree with the Section 151 Officer the systems and procedures to be adopted in relation to financial aspects, including certification of interim and final payments, checking, recording and authorising payments, the system for monitoring and controlling capital schemes and the procedures for validation of subcontractors' tax status.
- **19.55** To notify the Section 151 Officer immediately of any expenditure to be incurred as a result of statute/court order where there is no budgetary provision.
- **19.56** To ensure that all appropriate payment records and receipts are retained and stored for the defined period, in accordance with the document retention schedule.
- **19.57** To ensure that supplementary rules and guidance is complied with.

Payments to employees and members

Why is this important?

19.58 Staff costs are the largest item of expenditure for most authority services. It is therefore important that payments are accurate, timely, made only where they are due for services to the authority and that payments accord with individuals' conditions of employment. It is also important that all payments are accurately and completely recorded and accounted for and that members' allowances are authorised in accordance with the scheme adopted by the full council.

Key controls

- **19.59** The key controls for payments to employees and members are:
 - (a) proper authorisation procedures are in place and that there is adherence to corporate timetables in relation to:
 - starters
 - leavers
 - variations
 - enhancements

and that payments are made on the basis of timesheets or claims

- (b) frequent reconciliation of payroll expenditure against approved budget and bank account
- (c) all appropriate payroll documents are retained and stored for the defined period in accordance with the document retention schedule
- (d) that Her Majesty's Revenues and Customs' regulations are complied with.

Responsibilities of the Sector Lead for Business Support

- 19.60 To arrange and control secure and reliable payment of salaries, wages, compensation or other emoluments to existing and former employees, in accordance with procedures prescribed by him or her, on the due date.
- **19.61** To record and make arrangements for the accurate and timely payment of tax, superannuation and other deductions.

- **19.62** To make arrangements for payment of all travel and subsistence claims or financial loss allowance.
- **19.63** To make arrangements for paying members travel or other allowances upon receiving the prescribed form, duly completed and authorised.
- **19.64** To provide advice and encouragement to secure payment of salaries and wages by the most economical means.
- **19.65** To ensure that there are adequate arrangements for administering superannuation matters on a day-to-day basis.

- **19.66** To ensure appointments are made in accordance with the regulations of the authority and approved establishments, grades and scale of pay and that adequate budget provision is available.
- **19.67** To notify the Sector Lead for Business Support of all appointments, terminations or variations which may affect the pay or pension of an employee or former employee, in the form and to the timescale required by the Sector Lead for Business Support .
- **19.68** To ensure that adequate and effective systems and procedures are operated, so that:
 - payments are only authorised to bona fide employees
 - payments are only made where there is a valid entitlement
 - conditions and contracts of employment are correctly applied
 - employees' names listed on the payroll are checked at regular intervals to verify accuracy and completeness.
- **19.69** To send an up-to-date list of the names of officers authorised to sign records to the Sector Lead for Business Support. This should include a list of personnel and officers authorised to sign timesheets and claims.
- 19.70 To ensure that payroll transactions are processed only through the payroll system. Senior Managers should give careful consideration to the employment status of individuals employed on a self-employed consultant or subcontract basis. Her Majesty's Revenues and Customs apply a tight definition for employee status, and in cases of doubt, advice should be sought from the Sector Lead for Business Support.

- 19.71 To certify travel and subsistence claims and other allowances. Certification is taken to mean that journeys were authorised and expenses properly and necessarily incurred, and that allowances are properly payable by the authority, ensuring that cost-effective use of travel arrangements is achieved. Due consideration should be given to tax implications and that the Sector Lead for Business Support is informed where appropriate.
- **19.72** To ensure that the Sector Lead for Business Support is notified of the details of any employee benefits in kind, to enable full and complete reporting within the income tax self-assessment system.
- **19.73** To ensure that all appropriate payroll documents are retained and stored for the defined period in accordance with the document retention schedule.

Responsibilities of members

19.74 To submit claims for members' travel and subsistence allowances on a monthly basis and, in any event, within one month of the year end.

20 TAXATION

Why is this important?

20.01 Like all organisations, the authority is responsible for ensuring its tax affairs are in order. Tax issues are often very complex and the penalties for incorrectly accounting for tax are severe. It is therefore very important for all officers to be aware of their role.

Key controls

20.02 The key controls for taxation are:

- (a) budget managers are provided with relevant information and kept up to date on tax issues
- (b) budget managers are instructed on required record keeping
- (c) all taxable transactions are identified, properly carried out and accounted for within stipulated timescales
- (d) records are maintained in accordance with instructions
- (e) returns are made to the appropriate authorities within the stipulated timescale.

Responsibilities of the Section 151 Officer

- **20.03** To complete a monthly return of VAT inputs and outputs to HM Revenues and Customs.
- **20.04** To provide details to the HM Revenues and Customs regarding the construction industry tax deduction scheme.
- **20.05** To maintain up-to-date guidance for authority employees on non personal taxation issues

Responsibilities of the Sector Lead for Business Support

- **20.06** To complete all HM Revenues and Customs returns regarding PAYE.
- **20.07** To maintain up-to-date guidance for authority employees on personal taxation issues.

- **20.08** To ensure that the correct VAT liability is attached to all income due and that all VAT recoverable on purchases complies with HM Revenues and Customs regulations.
- **20.09** To ensure that, where construction and maintenance works are undertaken, the contractor fulfils the necessary construction industry tax deduction requirements.
- **20.10** To ensure that all persons employed by the authority are added to the authority's payroll and tax deducted from any payments, except where the individuals are bona fide self-employed or are employed by a recognised staff agency.
- **20.11** To follow the guidance on taxation issued by the Section 151 Officer or Sector Lead for Business Support .

21 TRADING ACCOUNTS

Why is this important?

21.01 There is a statutory requirement to maintain trading accounts for specified activities, normally where the activity acts in direct or indirect competition with the private sector. In such circumstances all relevant expenditure (including appropriate overheads and capital financing charges) must be charged to the trading account, along with all relevant income.

Responsibilities of the Section 151 Officer

21.02 To advise on the establishment and operation of trading accounts.

Responsibilities of Senior Managers

- **21.03** To observe all statutory requirements in relation to trading accounts, including the maintenance of a separate revenue account to which all relevant income is credited and all relevant expenditure, including overhead costs, is charged, and to produce an annual report in support of the final accounts.
- **21.04** To ensure that the same accounting principles are applied in relation to trading accounts as for other services or business units.

Appendix E

External Arrangements

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22 PARTNERSHIPS

Why is this important?

- 22.01 Partnerships are likely to play a key role in delivering community strategies and in helping to promote and improve the well-being of the area. Local authorities are working in partnership with others public agencies, private companies, community groups and voluntary organisations. Local authorities still deliver some services, but their distinctive leadership role is to bring together the contributions of the various stakeholders. They therefore need to deliver a shared vision of services based on user wishes.
- **22.02** Local authorities will mobilise investment, bid for funds, champion the needs of their areas and harness the energies of local people and community organisations. Local authorities will be measured by what they achieve in partnership with others.
- **22.03** Partners share risks and rewards, sometimes funding and often share in a decision-making process. This is different to collaboration, which may involve work 'with' other groups, organisations and individuals but will not lead to sharing.

General

- **22.04** There are five main reasons why the council works in partnership:
- **22.05** To provide better quality services to the public;
- **22.06** To approach complex issues or local weaknesses that require the involvement of multiple agencies;
 - (a) To bid for or gain access to new resources or to make the best use of scarce resources;
 - (b) To take advantage of new opportunities and innovation; and
 - (c) To meet a statutory requirement.

22.07 Partners have common responsibilities:

- (a) to be willing to take on a role in the broader programme appropriate to the skills and resources of the partner organisation
- (b) to act in good faith at all times and in the best interests of the partnership's aims and objectives
- (c) be open about any conflict of interests that might arise

- (d) to encourage joint working and promote the sharing of information, resources and skills between public, private and community sectors
- (e) to hold confidentially any information received as a result of partnership activities or duties that is of a confidential or commercially sensitive nature
- (f) to act wherever possible as ambassadors for the project.

Key controls

- **22.08** The key controls for authority partners are:
 - (a) if appropriate, to be aware of their responsibilities under the authority's financial regulations and the code of practice on tenders and contracts
 - (b) to ensure that risk management processes are in place to identify and assess all known risks
 - (c) to ensure that project appraisal processes are in place to assess the viability of the project in terms of resources, staffing and expertise
 - (d) to agree and accept formally the roles and responsibilities of each of the partners involved in the project before the project commences
 - (e) to communicate regularly with other partners throughout the project so that problems can be identified and shared to achieve their successful resolution.

Responsibilities of the Section 151 Officer

- **22.09** To advise on effective controls that will ensure that resources are not wasted.
- **22.10** To advise on the key elements of funding a project. They include:
 - (a) a scheme appraisal for financial viability in both the current and future years
 - (b) risk appraisal and management
 - (c) resourcing, including taxation issues
 - (d) audit, security and control requirements
 - (e) carry-forward arrangements.
- **22.11** To ensure that the accounting arrangements are satisfactory.

Responsibilities of Senior Managers

22.12 To maintain a register of all partnership contracts entered into with external bodies in accordance with procedures specified by the Section 151 Officer.

- **22.13** To ensure that, before entering into agreements with external bodies, a risk management appraisal has been prepared for the Section 151 Officer.
- **22.14** To ensure that such agreements and arrangements do not impact adversely upon the services provided by the authority.
- **22.15** To ensure that all agreements and arrangements are properly documented.
- **22.16** To provide appropriate information to the Section 151 Officer to enable a note to be entered into the authority's statement of accounts concerning material items.

23 PART- OR WHOLLY-OWNED COMPANIES

- 23.01 The authority may create or acquire part- or wholly-owned companies. The aim of any company owned or part owned by AVDC is to produce overall benefits for the residents and businesses of the Vale. This may be through investment, commercial opportunity, a host of other reasons or simply by generating cash for the council through divided payments funded from profit. This also may be through purchasing or reselling elements of council services which may result in an overall better position for the council.
- The decision to create or acquire companies is reserved to full Council. The Section 151 Officer will provide an assessment of the financial benefits and risks to inform the decision.
- The Council will approve guidelines for the creation of and working with companies, which will include financial arrangements agreed with the Section 151 Officer. All companies will be required to report their financial performance at least quarterly against an annual business plan agreed with the authority.

24 EXTERNAL FUNDING

Why is this important?

24.01 External funding is potentially a very important source of income, but funding conditions need to be carefully considered to ensure that they are compatible with the aims and objectives of the authority. Local authorities are increasingly encouraged to provide seamless service delivery through working closely with other agencies and private service providers. Funds from external agencies such as the National Lottery and others provide additional resources to enable the authority to deliver services to the local community. However, in some instances, although the scope for external funding has increased, such funding is linked to tight specifications and may not be flexible enough to link to the authority's overall plan.

Key controls

24.02 The key controls for external funding are:

- (a) to ensure that key conditions of funding and any statutory requirements are complied with and that the responsibilities of the accountable body are clearly understood
- (b) to ensure that funds are acquired only to meet the priorities approved in the policy framework by the full council
- (c) to ensure that any match-funding requirements are given due consideration prior to entering into long-term agreements and that future revenue budgets reflect these requirements.

Responsibilities of the Section 151 Officer

- **24.03** To ensure that all funding notified by external bodies is received and properly recorded in the authority's accounts.
- **24.04** To ensure that the match-funding requirements are considered prior to entering into the agreements and that future revenue budgets reflect these requirements.
- **24.05** To ensure that audit requirements are met.

Responsibilities of Senior Managers

24.06 To ensure that all claims for funds are made by the due date.

24.07 To ensure that the project progresses in accordance with the agreed project and that all expenditure is properly incurred and recorded.

25 WORK FOR THIRD PARTIES

Why is this important?

25.01 Current legislation enables the authority to provide a range of services to other bodies. Such work may enable a unit to maintain economies of scale and existing expertise. Arrangements should be in place to ensure that any risks associated with this work is minimised and that such work is intra vires.

Key controls

- **25.02** The key controls for working with third parties are:
 - to ensure that proposals are costed properly in accordance with guidance provided by the Section 151 Officer
 - (b) to ensure that contracts are drawn up using guidance provided by the Section 151 Officer and that the formal approvals process is adhered to
 - (c) to issue guidance with regard to the financial aspects of third party contracts and the maintenance of the contract register.

Responsibilities of Section 151 Officer

25.03 To issue guidance with regard to the financial aspects of third party contracts and the maintenance of the contract register.

Responsibilities of Senior Managers

- **25.04** To ensure that the approval of the Cabinet is obtained before any negotiations are concluded to work for third parties.
- **25.05** To maintain a register of all contracts entered into with third parties in accordance with procedures specified by the Section 151 Officer.
- **25.06** To ensure that appropriate insurance arrangements are made.
- **25.07** To ensure that the authority is not put at risk from any bad debts.
- **25.08** To ensure that no contract is subsidised by the authority.
- **25.09** To ensure that, wherever possible, payment is received in advance of the delivery of the service.
- **25.10** To ensure that the department/unit has the appropriate expertise to undertake the contract.

- **25.11** To ensure that such contracts do not impact adversely upon the services provided for the authority.
- **25.12** To ensure that all contracts are properly documented.
- **25.13** To provide appropriate information to the Section 151 Officer to enable a note to be entered into the statement of accounts.



QUARTERLY FINANCIAL DIGEST – APRIL TO MARCH 2016

1 Purpose

1.1 This report presents the Quarterly Financial Digest for the period 1 April 2015 to 31 March 2016 and presents the year end outturn, which is subject to audit.

2 Recommendations

Members are requested to consider the digest and its contents.

3 Supporting information

- 3.1 This report presents the financial digest covering the period from 1 April 2015 to 31 March 2016 for members' consideration. The financial digest has been circulated separately.
- 3.2 The Digest presents the draft outturn position after the fourth quarter point of the year. At the end of the quarter the year-end position is showing a contribution to balances of £717,000. This compares to the forecast position in December of £1,083,000.
- 3.3 Whilst, there is a contribution to balances of £0.717 million, the net increase is only £209,000 after a number of initiatives have been funded. These include £67,000 contribution to the HS2 fund, and 441,000 to cover the costs of the implementation of Commercial AVDC.
- 3.4 The increased contribution is the result of increased income in some areas and reduced expenditure in other areas. Page 1 of the digest outlines the main issues and shows the Top Five Over and Under Activities, the top five over reflect the costs associated with Commercial AVDC, mainly pension strain costs. Whilst the top five under budget areas relate to increased income from activities that were not budgeted for.
- 3.5 In the first area of increased income, the Council has raised more invoices to recoup overpaid housing benefit income than in previous years. During the year more work was undertaken on agreeing the service charge costs for the Waterside South development, which meant that the tenants would now be liable for the respective areas. Car park income over the year was higher than budgeted. Lastly, the domestic refuse service continue to generate more income from waste collection bin sales.
- The majority of the forecast underspend is the result of reduced expenditure, mainly salary related, which is the result of a number of section reviews, the main one being the Leisure administration, which produced savings of £107,000. The domestic refuse service also generated sizable savings within salaries and fuel as the cost of diesel was lower throughout the year than originally expected. The combined underspend / savings from refuse was £435,000. The following paragraphs summarise the main changes to the services on a portfolio basis.
- 3.7 Business Transformation During the year there were a number of Salix energy efficiency schemes introduced at a cost of £218,000, these will produce savings in utility bills in future years. Towards the end of the year £45,000 was incurred in setting up the new Vale Commerce company.
- 3.8 Economic Development Delivery Within the portfolio the majority of the underspend was a result increased income from properties, £365,000 from the Waterside properties, bus station kiosk and land at Buckingham Park some of which was used to offset Exchange Street North feasibility costs,

- £79,000 and the cost of replacing the microphones in the Oculus, £64,000. There was increased income from land charges search fees of £70,000, which £12,000 used to settle litigation around the property search fee.
- 3.9 Environment and Waste As already mentioned the Waste Service produced an underspend of £435,000 some of which has been offset to cover costs associated with back filling senior management posts following a service review, £66,000 and covering redundancy costs in the workshop of £43,000. The Environment and Health section had increased costs from a pension strain contribution of £77,000 resulting from previous a redundancy.
- 3.10 Finance, Resources and Compliance This portfolio has a combination of increased income and reduced expenditure across its services.

 Communications and Marketing showed savings of £85,000, over half was generated from savings from market research and the marketing strategy. IT was overspent losing £87,000 worth of income when a local authority contract ended and had increased costs of £150,000 associated with Commercial AVDC. Another service that overspent in the year was the legal section, higher agency staff, pension strain and consultancy costs plus reduced income meant a year end overspend of £242,000. There were salary savings of £78,000 within the People & Payroll Services and £70,000 higher court costs income from Revenues.
- 3.12 Growth Strategy Within the Development Control and Planning Services areas, salary savings of £160,000 were realised following the service review alongside this there was increased fee income of £48,000 plus savings from the horticultural contract of £42,000.
- 3.13 Leader £42,000 of savings have been identified within the Members Allowances budget as well as lower office and Chairman's car hire costs. These were used to offset the cost of the provision of Modern.gov. Within the Chief Executive's section salary savings of £80,000 were offset by increased consultancy costs of £71,000 and within the Central Core section more consultancy costs of £57,000 to IESE were partly offset by a reduction in pension costs. Other costs are associated with the shift towards Commercial AVDC.
- 3.14 Leisure, Communities and Civic Amenities Within this portfolio salary savings as a result of service reviews have realised £145,000 from Housing Services, and £107,000 from Leisure Administration. Other savings have been identified within the Grants budget, £35,000, Waterside Theatre Community Initiatives, £58,000 and the Car Parking budget, 222,000. There was one area of additional expenditure, Community Centres, £27,000 and one area of additional income where the Arts service realised £31,000 of extra income.
- 3.15 Apart from the changes detailed in 3.3 to 3.14 there were other minor changes in other areas. These are detailed in the notes section against each portfolio within the digest.
- 3.16 As reported throughout last year, budget holders' are asked continually to review all of their areas and to reforecast their budgets both positively and negatively in order to have as accurate a year end position as early as possible.
- 3.15 The New Homes Bonus schedule has been updated to reflect the contribution received in 2015/16 and the payments made. It also shows the commitments still to be made against the resources.

- 3.16 As well as the revenue budget the digest, on page 14, also reports the level of reserves and provisions and any movements that have been made during the quarter. During the review of the overdue invoices at the year end debts it was found necessary to increase the Housing Benefit Overpayment bad debt provision by £800,000, this increase was funded from the Benefit Subsidy reserve. As in previous years surplus New Homes Bonus grant has been paid into its own reserve, the balance now stands at £10.6 million. Other contributions made at the year end were £1.1 million to the Planning reserve from additional fee income, £165,000 to the Interest reserve, £219,000 to the IT reserve, £287,000 to Corporate Repairs reserve, £120,000 to the Licensing reserve and a few minor contributions from service areas.
- 3.17 This means that the level of earmarked reserves rose from £27.7 million to £32.2 million during the year.
- 3.18 On page 16 there is information on the level of investments and borrowings held at the year end. During the last quarter no new long term borrowing was taken out so the current level of borrowing remains at £23.5m. The graph shows who the borrowing has been taken from, PWLB (Public Works Loan Board) or a Local Authority.
- 3.19 The council had £39.00 million invested at the end of the year. The graph shows who the investments are with, split between banks, UK and foreign, Building Societies and MMF (Money Market Funds). The level of investments has remained constant over the year due to the low level of capital expenditure, which has tailed off since the University was completed and the delay surrounding the Pembroke Road improvements..
- 3.20 This Committee is requested to consider the contents of the Quarterly Financial Digest.

4 Options considered

4.1 The report deals with issues of factual reporting and so options are not appropriate.

5 Resource implications

5.1 The resource implications are as detailed within the digest. The digest represents the main forum for reporting budget performance to members.

6 Response to Key Aims and Objectives

6.1 Budget monitoring helps us to ensure resources are deployed in a way that is consistent with our key aims and outcomes.

Contact Officer
Background Documents

Tony Skeggs 01296 585273 Treasury Information

